

SFTP Legacy Service Switch Off

National Grid BSUoS Charging Circular

23rd May 2018

The old SFTP server address/route in to our network is being switched off, if you haven't already swapped over to the new server address you will not be able to retrieve your backing data after 6pm on Thursday 24th May 2018

If you still have issues connecting to our new SFTP server after making this change, please contact the BSUoS team for assistance using the details at the bottom of this circular.

Background

On the 23rd November last year we issued a [note to BSUoS parties](#) (PDF) to explain how the method of connecting to our FTP servers for the purposes of receiving backing data for BSUoS charges would be changing. We have followed this note up with additional communications to advise customers that the server address is changing and the final part of this process will take place tomorrow as the legacy service is switched off.

The majority of our customers have already made this switch so should not experience any problems as a result of this change, but we wanted to highlight the switch off in case any customers are still using the legacy system.

Key Information

On Thursday, the 24th May 2018 the legacy IP address of 193.39.247.207 will no longer be available to use, please connect to the SFTP server using **sharedservicesftp.natgrid.co.uk**

If your firewall requires an IP address to allow this connection to our SFTP server, please use IP address **62.189.190.7**

Please contact us if you experience problems connecting to our servers and we will do everything that we can to resolve any issues.

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Further Questions?

If you have any queries regarding this issue please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com¹

Tel: 01926 654 613

Website: <http://www.nationalgrid.com/bsuos/>

¹ Please help us keep our records up to date by informing us of any changes in contact details via the email address