

BSUoS Billing Suspension for Friday 26th October 2018

19th October 2018

This circular is to advise BSUoS customers that billing will be suspended on Friday 26th October 2018 to allow for some planned system changes to take place.

We expect to resume billing on Monday 29th October 2018 but if any unforeseen circumstances prevent this we will issue a further update to customers on Monday morning.

The runs scheduled to take place on Friday 26th October 2018 will now be processed and invoiced on Monday the 29th October 2018. For clarity, the runs that will now be processed on Monday 29th October are listed below:

Settlement Date	Run Type	Invoice Date	Payment Date	Comment
18.10.2018	II	29.10.2018	01.11.2018	Moved from 26th October 2018
19.10.2018	II	29.10.2018	01.11.2018	
20.10.2018	II	29.10.2018	01.11.2018	
21.10.2018	II	29.10.2018	01.11.2018	
06.09.2017	RF	29.10.2018	01.11.2018	Moved from 26th October 2018
03.10.2018	SF	29.10.2018	01.11.2018	Moved from 26th October 2018
04.10.2018	SF	29.10.2018	01.11.2018	

The payment calendar published on the National Grid website at the following link will be updated next week to reflect these changes. <http://www.nationalgrideso.com/bsuos>

Because of the system downtime on Friday 26th October and to provide certainty of direct debits being collected on the correct day, we will be delaying collection of invoice amounts by direct debit issued on Thursday 25th October by one day. These direct debits will now be collected on the 31st October 2018

The regular 3 day BSUoS payment terms will resume on Monday 29th October 2018

Please accept our apologies for any inconvenience this may cause, if you require further clarification or information then please use the contact details below to get in touch with a member of the BSUoS team.

BSUoS Circulars

If you wish to receive BSUoS circulars via email, please send an email to BSUoS.Queries@nationalgrid.com asking to be added to our distribution list. Please mark your email with the subject line **“Please ADD me to BSUoS Circulars”**

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Further Questions

Email: BSUoS.Queries@nationalgrid.com¹

Tel: 01926 654 613

Website: <http://www.nationalgrideso.com/bsuos>

¹ Please help us keep our records up to date by informing us of any changes in contact details via the email address