

National Grid ESO
Markets
Organisational structure

Updated: December 2022

Markets leadership team

National Grid ESO balances Great Britain's electricity system using a mix of power generation to ensure that, whatever the mix, electricity is always there when it's needed.

Our mission is to enable the transformation to a sustainable energy system and ensure the delivery of reliable affordable energy for all consumers.

Markets delivers critical business activities to enable market participants to participate in real-time markets meeting the needs of our customers both today and in the future to deliver consumer value as the GB electricity system decarbonizes.

Markets works strategically to anticipate and influence future change, and acts as a Strategic Advisor to government and Ofgem on market reform. We develop new products, systems and industry codes to ensure the ESO can operate the system securely, maintaining security of supply to deliver the best outcome for both consumers and ESO incentive performance.

Markets have a mandate from Government to deliver EMR obligations through the role of EMR Delivery Body. This includes both the Capacity Market and Contracts for Difference for which we are trusted to provide expertise to support Government decision-making.

There are over 220 ESO colleagues who work in Markets and we understand that it can be difficult for some of our customers to identify the right people to contact, which can be frustrating. In recognition of this, we have produced a presentation that sets out the organisational structure of the Markets team, with contact details for all senior managers and managers. We hope that this is helpful.

Last updated: October 2022



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Code Change Delivery Senior Manager

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Market Services Senior Manager

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Andy Dobbie
EMR Modelling Senior Manager

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Market Services

The Market Services team leads on the provision of functions that support the wider electricity industry. This includes the procurement of balancing services for utilisation within the control room and the financial settlement for these services.

Our team provides the Code secretariate function administering the Connection and Use of System Code (CUSC), Grid Code, System Operator Transmission Owner Code (STC) and Security and Quality of Supply Standard (SQSS), as well as running our Charging Futures Forum.

We also undertake tariff setting activities and recovers network charges (Transmission Network Use of System (TNUoS), Balancing Services Use of System (BSUoS), Assistance for areas with high electricity distribution costs (AAHEDC) and Connections Charges) on behalf of the industry.

The best way to contact us is through our team email addresses provided below, which are monitored regularly. Alternatively, we have also provided contact details for some members of the team.

Ancillary Services queries: settlement.queries@nationalgrideso.com

BSUoS queries: BSUoS.queries@nationalgrideso.com

Charging Futures: ChargingFutures@nationalgrideso.com

Connection charging queries:
transmissionconnectioncharging@nationalgrideso.com

CUSC queries: cusc.team@nationalgrideso.com

Grid Code queries: Grid.Code@nationalgrideso.com

SQSS queries: box.SQSS@nationalgrideso.com

STC queries: STCTeam@nationalgrideso.com

TNUoS and AAHEDC queries: TNUoS.queries@nationalgrideso.com

Trades queries: commodities@nationalgrideso.com

General queries: Commercial.Operation@nationalgrideso.com



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Market Services Senior Manager

Leads the Market Services team

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Nina Bhogal
Systems Manager

Leads on the system replacement projects for Market Services

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Nick George
Revenue and Charging Manager

Responsible for collection of all the electricity transmission network charges in the UK incl. TNUoS, BSUoS, AAHEDC and Connections charges.

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Nick Everitt
Revenue Manager, Tariff Setting (Interim)

Responsible for the tariff setting arrangements that the ESO administers

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Rob Marshall
Contracts Manager

The team is accountable for Procures balancing services in an economic, efficient and transparent manner, and for the provision of an account management service to our service providers

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Jennifer Groome
Industry Code Governance Manager (interim)

Responsible for the ESO Code Administrator, that administers the CUSC, Grid Code, SQSS and STC

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Tariq Hakeem
Settlements Manager (Interim)

Responsible for the monthly settlement of Ancillary Services that the ESO procures and for settling the trades that the ESO undertakes.

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Markets Development

The Market Development team is responsible for analysing the suitability of current markets and working closely with stakeholders to understand how best to develop those markets and frameworks as the energy system evolves.

The Market Strategy team is responsible for recommending holistic long-term (2035+) market reform to facilitate net zero.

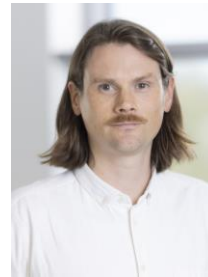
The Electricity Market Development team defines the strategic directions for ESO balancing services markets. The team owns ESO's Market Design Framework and publishes the [Markets Roadmap](#).

The Cross-Border EU team has accountability for both Cross Border and EU strategy for the ESO business, developing a holistic approach to domestic, EU and I/C strategy.

The Distributed Flexibility Strategy team develops the mid to long-term strategy to facilitate the growth of Distributed Flexibility.

Vacancy Electricity Market Development Manager

Responsible for developing future ESO electricity [markets roadmap](#) in line with ESO's market development principles.



Cian McLeavey-Reville
Markets Development Senior Manager

Leads the Markets Development team

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Tom Ireland
Cross Border and EU Manager

Developing ESO's cross border strategy and managing the ESO forward from the UK's EU-Exit.

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Yujia Du
Distributed Flexibility Strategy Manager

Developing ESO's long-term strategy to facilitate the growth of distributed flexibility.

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Isabel Sunnucks
Market Strategy Manager

Developing ESO recommendations on holistic long-term (2030-2050) market design to facilitate net zero, initially via the [Net Zero Market Reform](#) project.

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Sarah Keay-Bright
Market Strategy Manager

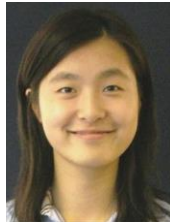
Developing ESO recommendations on holistic long-term (2030-2050) market design to facilitate net zero, initially via the [Net Zero Market Reform](#) project.

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Market Change Delivery

The Market Change Delivery (MCD) team is responsible for developing and delivering the range of new products and services that will allow the Electricity System Operator (ESO) to operate a net zero power system with a wide range of diverse market participants.

This includes ancillary service reform where we are delivering new response and reserve products, pathfinder projects aimed at finding innovative new ways to operate the electricity system and new platforms to facilitate industries engagement with the ESO.



Yuting Dai
Ancillary Services Implementation Manager

Leading the ESOs work on potential solutions to reform the reactive power services to address the challenges we are facing for system voltage control. Yuting is also responsible for the implementation of pathfinder projects.

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Joseph Donohoe
Digital Engagement Platform Project Manager

Leading the ESOs work to deliver the Digital Engagement Platform that will enable a single point of access for all ESO data and services.

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Mili Gupta
Product Delivery Manager

Product Manager for the Reserve Reform project including the quick and slow reserve products. Product Owner for the ESOs work on the Single Markets Platform that will facilitate access to the ESO markets for a wide range of diverse market participants.

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Kyle Martin
Market Change Delivery Senior Manager

Leads the Market Change Delivery team.

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Richard Hanson
Flexibility Service Development Manager

Leading the ESOs Enduring Auction Capability project which will improve the procurement of ancillary services. Rich is also responsible for delivering the commercial element of voltage, stability and constraint management pathfinder projects.

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David Preston
Product Manager – Single Markets Platform

Product Manager for the ESOs work on the Single Markets Platform that will facilitate access to the ESO markets for a wide range of diverse market participants.

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Faye Relton
Ancillary Services Development Manager

Leading the ESOs response reform work which includes being the Product Manager for Dynamic Containment, Dynamic Moderation and Dynamic Regulation services.

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Callum Wright
Power Responsive Manager

Callum leads our work on Power Responsive programme and the Local Constraint Market.

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Code Change Delivery

The Code Change Delivery team work across the GB technical and commercial codes, charging arrangements, and cross-border frameworks to ensure that these evolve and transform to enable efficient markets and optimal consumer benefit on the journey to a zero carbon electricity system.

The team has a critical role to play supporting our market development, design and delivery activities.

We work closely with our customers and stakeholders through the open governance process for industry codes as well as various industry work groups and governance functions.



Karen Thompson-Lilley
Commercial Codes Manager

You can contact me about the CUSC, Balancing and Settlement Code (BSC), connection matters within the code and the Mandatory Half Hourly Settlement Programme.

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Camille Gilsenan
European Industry Frameworks Manager

You can contact me about developing and implementing post Brexit regulation now retained GB law such as the Clean Energy Package and previous EU network codes, our future relationship with Europe via the Trade and Co-operation Agreement and C16 statement changes.

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Claire Huxley
Commercial Codes Manager

You can contact me about network charging arrangements (TNUoS and BSUoS) and the CUSC.

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James Stone
Transmission Charging Strategy Manager

You can contact me about the TNUoS Taskforce, Offshore charging arrangements and longer-term changes to charging.

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Jon Wisdom
Code Change Delivery Senior Manager

Leads the Code Change Delivery team

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Jamie Webb
Technical Codes Manager

You can contact me about technical code matters including Grid Code, STC, the SQSS and the Whole System Technical Code Project.

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Market Requirements

The Market Requirements team lead across National Control, Markets and Networks in developing the ESO's operational strategy for within season and season ahead.

We ensure delivery of mitigations to manage any emerging system risks to make sure the ESO's control room has the tools in place to balance the national supply and demand of electricity second by second, as efficiently and cost effectively as possible.

We play a critical role in supporting our market development, design and delivery activities, working closely with the ESO's Networks and National Control teams in support of our ESO ambitions to enable zero carbon system operation and competition everywhere.

The Market Requirements team create models and conduct complex risk analysis with a core focus on frequency risks and controls and assessment of electricity balancing services. This results in insights to inform and support high quality engagement with stakeholders at all levels across government, regulator and industry. The team is accountable for the procurement of our frequency services, from requirement setting to assessment, including running our daily auctions.



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Market Requirements Senior Manager

Leads the Market Requirements team

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Qi Zhong
Frequency Risk & Modelling Manager

You can contact me about FRCR Policy and ESO response and reserve requirement settings.

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Neil Morgans
Balancing Services Optimisation Manager

You can contact my team about procurement of ancillary services

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Hannah Kernthaler
Short Term Operability Manager

You can contact me about any operability issues within season and season ahead.

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Mike Coldwell
Market Requirements Future Design & Development Manager

You can contact me about technical and procurement design of new ancillary services.

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EMR Delivery Body

Electricity Market Reform (EMR) aims to deliver low carbon energy supplies whilst maintaining security of supply and minimising the cost to the consumer. EMR introduces two key mechanisms to provide incentives for the investment required in our energy infrastructure.

The Capacity Market (CM) is one of the key policies of the EMR programme. The CM aims to ensure the future security of our electricity supply at the lowest cost to consumers by providing a regular retainer payment to reliable forms of capacity, in return for such capacity being available when the system is tight.

Contracts for Difference (CfD) is one of the key mechanisms implemented by the UK Government as part of EMR to provide long-term price stabilisation to low carbon plant, allowing investment to come forward at a lower cost of capital and therefore at a lower cost to consumers. It has a critical role to play supporting our market development, design and delivery activities.

We work closely with external customers, BEIS and Ofgem and other stakeholders through various industry work groups.

The best way to contact the team is via the team email addresses, which are monitored regularly. Alternatively, we have also provided contact details for some members of the team.

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Capacity Market Prequalification & Disputes: box.emr.prequal@nationalgrideso.com

Contracts for Difference: box.emr.cfd@nationalgrideso.com



Rebecca Yang
EMR Delivery Body Senior Manager

Leads the EMR Delivery Body team

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Laura Brock
Contracts for Difference Manager

You can contact me about delivery of the CFD allocation rounds

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Gurbeer Mann
EMR IT Delivery Manager

You can contact me about development of the current and future EMR IT portal.

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Richard Griffiths
EMR Business Readiness Manager

You can contact me about business and customer requirements for the development of the new EMR IT portal.

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Vacancy
EMR Strategy and Policy Manager

TBC



Sally-Anne Willetts
Capacity Market Prequalification & Disputes Manager

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Bec Thornton
Capacity Market Auctions Manager

You can contact me about all elements of the CM auctions

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Caroline Wright
Capacity Market Agreement Management Manager

You can contact me about CM agreements and milestones

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EMR Modelling / Modelling & Insights

The combined EMR Modelling and Modelling & Insights teams provide modelling expertise to support decisions relating to system adequacy. This includes modelling on operational timescales to support decisions in the ESO's control room, as well as modelling to support decision-making on longer time horizons (e.g. through the Capacity Market, and to inform policy development to meet Net Zero).

We provide modelling expertise to support the Winter Outlook Report published in autumn each year, covering both system margins and daily operational surplus. In addition, the Modelling & Insights team provide regular updates on daily operational margins throughout the winter period at the ESO's Operational Transparency Forum.

We also provide modelling to support recommendations to Government on system adequacy through the Capacity Market, typically covering a time horizon of 1 – 5 years ahead. This includes recommendations on capacity market auction parameters including the target capacity and technology de-rating factors. This is published in the Electricity Capacity Report each summer before industry prequalification.

We are now also looking at longer-term system adequacy through the 2030s. This is to help us anticipate the potential risks and the resources needed to ensure adequacy in a fully decarbonised power system, which will be required to meet our Net Zero targets. We are currently building up this part of the team in preparation for new activities in BP2.

The Modelling & Insights team also undertake modelling relating to forecasting ESO balancing costs. This also includes modelling to support fixed BSUoS tariffs, expected to come in during 2023.

The best way to contact us is via the team email address which is monitored regularly. Alternatively, we have also provided contact details for some members of the team.

EMR modelling queries: emrmodelling@nationalgrideso.com



Andy Dobbie
EMR Modelling Senior Manager

Leads the EMR Modelling / Modelling & Insight teams – you can contact me on any of the modelling activities undertaken by the team

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Daniel Drew
Modelling & Insights Manager

You can contact me on matters relating to operational modelling including margins and balancing cost forecasting

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Iain Shepherd
EMR Analytical Manager

You can contact me about capacity market modelling, interconnector derating and system margins in the Winter Outlook Report.

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Gareth Lloyd
EMR Analytical Manager

You can contact me on matters relating to the capacity market target capacity and technology de-rating factors for generation and storage

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Andrew Miller
Net Zero Adequacy Modelling Manager

You can contact me on matters relating to longer-term adequacy modelling beyond the time horizon for the Capacity Market auctions.

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