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| **AGENDA ELECTRICITY OPERATIONAL FORUM** | |
| **Venue:** | **IET London: Savoy Place, 2 Savoy Place, London WC2R 0BL** |
| **Date:** | **21 June 2017** |
| **Registration:** | **From 09:20 in the Riverside Room (Third Floor)** |
| **Start Time:** | **10:00** |
| **Directions:** | <http://savoyplace.theiet.org/about/travel-accommodation/index.cfm> |

| **Electricity Operational Forum** | | |
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| 10:00 | **Welcome and Introduction**  **Turing Lecture Theatre (Second Floor)** | Cathy McClay |
| 10:10 | **Balancing Services Use of System (BSUoS) –** (Review of the last three months) | Jon McDonald |
| 10:30 | * **“Rules of the Game”** * **“Tools of the Trade”** * **“Anatomy of a Day”**   (A high level look at Balancing Actions over a whole day) | Rob Westmancoat |
| 11:00 | **Break** |  |
| 11:25  12:05 | * **“Between a RoCoF and a Hard Place”**   (Balancing Actions in detail for a specific period)   * **“So What?”**   (An overview of where the system heading and what the System Operator is doing) | Rob Westmancoat |
| 12:20 | **System Needs and Product Strategy** | Patrick Cassels |
| 12:30 | **Industry Update / Any Other Business** | Rob Rome |
| 12:45 | **Any Questions for the Panel** |  |
| 12:55 | **Introduction of the Query Clinic** |  |
| 13:00 | **Lunch** | **Riverside Room**  **(Third Floor)** |
| 14:00 | **Query Clinic (Optional afternoon session)**  National Grid experts will be in attendance from the following teams, spending time with the delegates to try to resolve their queries:  **Group sessions**:   * Traders * Forecasters * Electricity National Control Centre (ENCC) * System Needs and Product Strategy   **One-to-One sessions:**   * Contracts * Settlements * Business Development | Tom Freeman, Paul Rowe-Jones, Hannah Jones  Kevin Tilley and Sumit Gumber  Paul Corre  Sarah Duffield, Patrick Cassels  Nick Blair, Steve Miller  Paul Lowbridge, Theresa Greaves,  Lee Priestley, Richard Hanson |
| 15:30 | **Departures** |  |

Please be advised that once again we will be using the feedback tool called **Sli.do**. Your views will be captured in real time and you will be able to submit a question on the day via Slido - in advance of the final Q&A session.

In order to participate please save the Slido [www.slido.com](http://www.slido.com) link to your device – i.e. smart phone or tablet and when prompted type in the relevant event id and then click to Join Event.

**Event id: #C021**

Please note that this facility will only be available on the day during the actual Forum – we hope that you will take the opportunity to provide your feedback in real time on the day.