Transfer of BSUoS Charging Administration

Nolan Robertson - Settlements Manager
BSUoS Charging

- Recover monies spent by the System Operator in balancing the Electricity Transmission network
  - ~£5m per day
- Currently outsourced
  - CGI
  - Fully packaged service

- Review of business benefits
  - Transfer BSUoS charging admin to National Grid in 2014
What to expect

- Seamless transfer
  - Familiar “look and feel” to Invoices
  - Bank Accounts
  - Credit Arrangements

- New customer experience
  - Dedicated helpdesk, website etc
  - Trained & Knowledgeable team

- Regular communications

} “like for like” transfer
Timeline of Events

CGI Deliver Service

National Grid Develop Replacement System

Parallel Run

CGI Remain Primary System

Jan / Feb

Data Cut

Apr / May

Data Cut

National Grid Deliver Service

National Grid Takes Over
Parallel Run

Due to begin Jan / Feb 2014
- Last 4-6 Weeks
- Data Cut prior Parallel Run
  - Ensure a “like for like” transfer of arrangements
    - Contact Details
    - Banking Details
    - Credit Arrangements

Opportunity to participate
- Checking sample invoices
- Cross checking of results
- Test our Helpdesk
Next Steps

- There is no need to take action at this time

- National Grid planning for a “like for like” transfer of data and arrangements
  - Any specific issues we will contact you directly

- We will contact you again in December
  - Outline “next steps”
  - Registered BSUoS Contacts
Contacts @ National Grid

- To change or add company contacts
- Or you would like to participate in Parallel Run testing
- Or if you have any questions,

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Q&A

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