

Reactive Compliance Monitoring



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Background & Benefits

- CUSC Requirement
- Not previously enforced due to “technology shortfall”

- National Grid paying for Reactive services where Providers had failed to comply with instructions
- Fairer distribution of costs across the community

- National Grid will soon be in a position to provide a summary of each Event of Default
 - Provided to users as part of our standard supporting data pack

Implementation History

- Went Live in Oct 10 for Sep 10 payments
- Yielded ~£50k reduction in Reactive payments
 - Sep Reactive charge ~£4m
- Failed to communicate properly with the community
- Want to do better next time

So what happened..?

- Email went out on the day prior to implementation
 - After the event
 - Little or no prior warning
 - Providers had no Right to Reply or bed the process into their systems

- No Briefing note or FAQ's

Feedback we've Already Received

- How are multiple tap changes managed?
- Will instructions from NG change to manage the tap change issue?
- Penalising instructions where more than 1 tap change is required may lead to sites rejecting calls
 - 50MVar rule
- Is the onus on Generators to challenge discrepancies?
- Lack of communication and advanced warning was poor

Next Time

- Dialogue with the community
 - BSSG
 - Ops Forum
 - Settlements Forum / Working Group
 - Notice Periods & Implementation plans developed & communicated to community
 - Similar to how Contracts announce Tender Rounds?
 - Regular 1-2-1s, tag along with Contract Mgrs?
 - Notifications via Email / Nationalgrid.com?
- Listen to You
 - What relationship do You want with the Settlements team?
 - How would you like to see these changes happen?

Doing More...

- Ops Forum
 - http://www.nationalgrid.com/uk/Electricity/Balancing/operational_forum/
- Settlements Team
 - 01926 654613
 - settlement.queries@uk.ngrid.com.
 - <http://www.nationalgrid.com/uk/Electricity/Balancing/services/settlement/>
- Settlements Forum
 - Follow February Ops Forum
 - Contact number above for more info