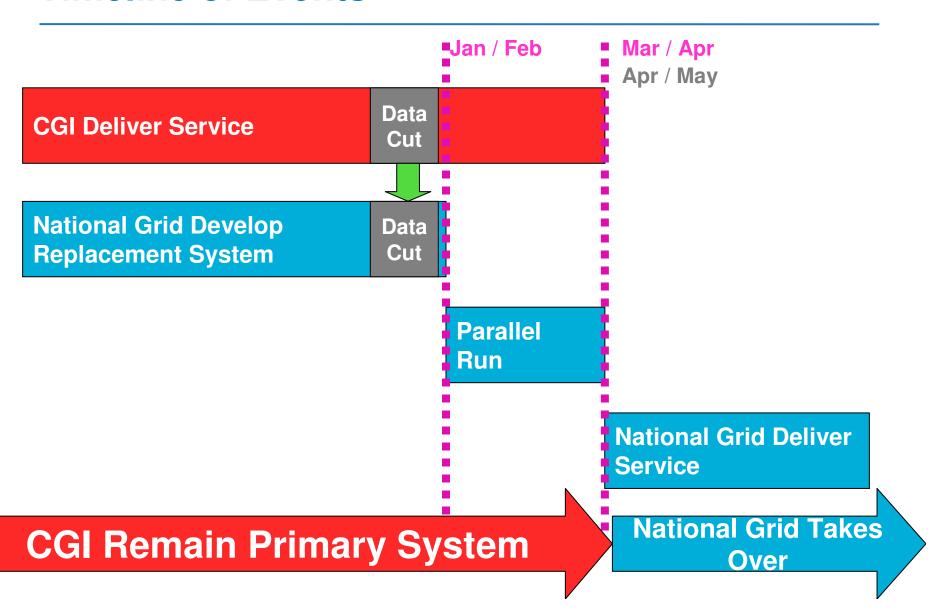
Transfer of BSUoS Charging Administration

Nolan Robertson Settlements Manager

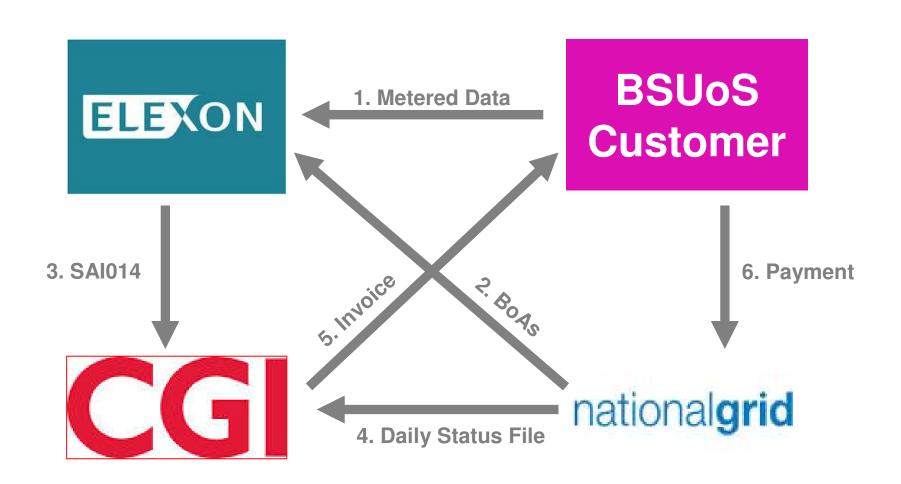
BSUoS Invoicing

- Recover monies spent by the System Operator in balancing the Electricity Transmission network
 - ~£3m per day
- Currently outsourced
 - CGI
 - Fully packaged service
- Review of business benefits
 - Transfer BSUoS charging admin to National Grid in Q1 2014

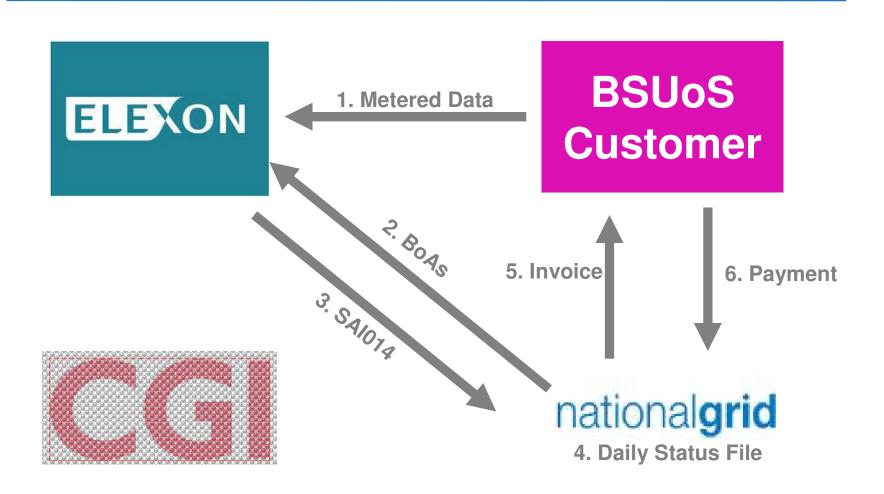
Timeline of Events



Currently



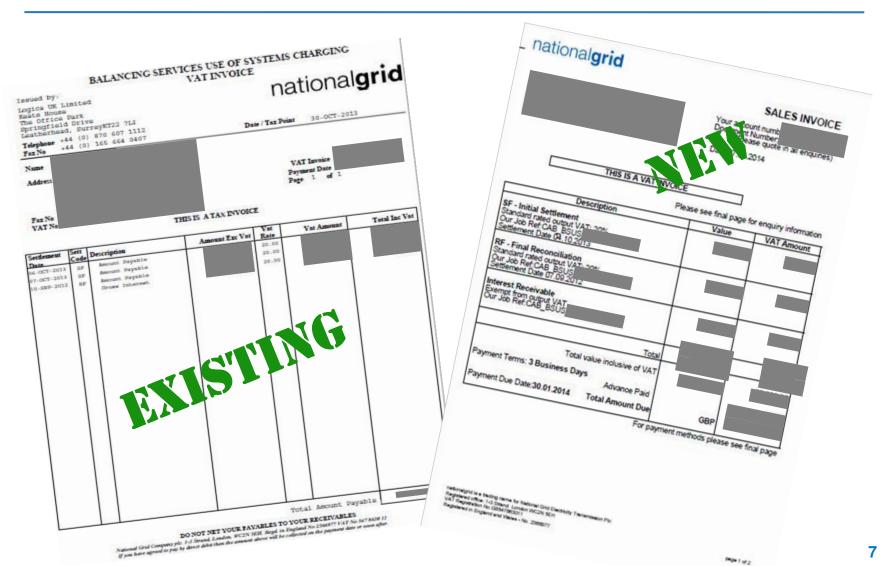
Post Transfer of Responsibilities



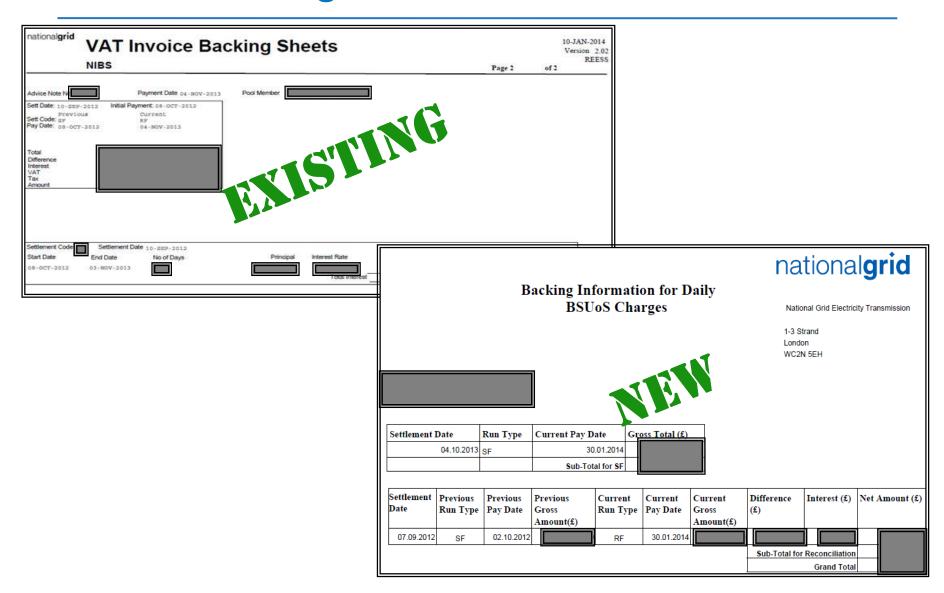
What to expect Post Go-live

- You should receive your invoices by Noon
- Familiar "look and feel" to Invoices
 - Samples of Old & New to be circulated to all customers in Feb
- Bank Accounts Remain the Same
- New customer experience
 - Dedicated helpdesk, website etc
 - Trained & Knowledgeable team

BSUoS Invoices



BSUoS Backing Data



Customers Paying by Direct Debit

- For Customers who pay by Direct Debit
 - New DD mandate forms have been issued to your organisation
 - Please sign and return by end of Jan

"For a short period of time your bank will have two mandates in place for the BSUoS invoice payments, to allow the transition to the new process. We would like to assure you that we cannot take the payment twice as a consequence of this."

Globalscape

- New online portal for BSUoS Reports
 - Accounts & Passwords Issued early March
- BPA Report
 - Company Specific







- Prices continue to be uploaded to website
 - www2.nationalgrid.com/bsuos

Timeline of Events

- Jan 10th Letter and Email to all existing BSUoS customers
- Jan 22nd New Direct Debit mandates sent to all vDD customers
- Feb 6th Deadline for returning vDD mandates
- Feb 17th New BSUoS Helpline goes live
- Feb 24th "individual customer packs" issued
- Feb 24th Parallel Run begins
- March 3rd Globalscape accounts & passwords issued
- Late March / Early April BSUoS invoicing transfers into National Grid
- We will maintain a regular dialogue with our customers throughout

Next Steps

Please confirm the right contacts in your organisation

Update your vDD mandates if appropriate

We will send you samples of the new Invoices, Backing Data, BPA and BCR in Feb

We'll keep you updated

Contacts @ National Grid

- To change or add company contacts
- Or you would like to participate in Parallel Run testing
- Or if you have any questions,

bsuos.queries@nationalgrid.com

www2.nationalgrid.com/bsuos

01926 654613

Any Questions

bsuos.queries@nationalgrid.com www2.nationalgrid.com/bsuos