

RDP MWD Service FAQs

MW Dispatch Transmission Constraint Management Service (South West) FAQs

Captured below are some key common Frequently Asked Questions with associated answers which you may find useful to read in conjunction with the Service Terms and Participation Guide documents. These may not answer all queries you may have but should cover many of the key ones.

General Questions about the Service

Question	Answer
When is the service due / expected to go live?	We anticipate starting Registration for Providers (DERs) from late November 2022 with a view to beginning the actual service from late March 2023. These dates are subject to change and we will keep providers updated.
Can I take part in this service as well as the Balancing Mechanism also?	No. Providers can only take part in either the BM or the MW Dispatch Transmission Constraint Management Service currently, not both simultaneously.
Do I have to take part in the service?	<p>Requirements to provide the ESO with 'Operational Visibility and Commercial Control' or 'Deep Connect & Manage' have been written into DNO connection agreements and offers in the relevant areas since 2018. If you have these terms in your offer from the DNO then you can either:</p> <ul style="list-style-type: none"> - Sign up to the BM (directly or via Wider Access) - Sign up to MW Dispatch. <p>If you do not follow one of these paths, then you would be liable for curtailment without compensation.</p> <p>If you do not have the above terms written into your offers / agreements, and are in the relevant areas then participation in MW Dispatch is optional. This will however be subject to you having the relevant DNO control equipment on site.</p>
Who can I contact for more information?	<p>If you would like information from the DNO, to discuss:</p> <ul style="list-style-type: none"> • your connection agreement then please contact the relevant DNO planner for your site directly. If you do not know who this is, please contact nged.newsupplies@nationalgrid.co.uk • distribution flexibility services then please contact nged.flexiblepower@nationalgrid.co.uk <p>Or, if you would like information from the ESO, to discuss:</p> <ul style="list-style-type: none"> • the transmission constraint management service please get in touch at box.WholeElectricitySystem@nationalgrideso.com

Will the service evolve in future?	We expect so. We anticipate the service evolving after the initial go live as we learn from our early trial and we also look to deliver more capability and more benefits,
Can non-V&C parties take part?	In our initial go live and trial we are only looking to offer this service to providers with V&C terms in their Connection Agreement, although we may open this out in future.
Will this be rolled out elsewhere?	Yes, the plan is to extend the service wider, subject to the success of the initial rollout, and also an Operational need.
Can I move from MWD to BM and vice versa?	Yes, you can but you can only participate in one or the other at any one time.

Registration Questions

Question	Answer
How long will it take me to be registered and available to take part in the service from the point of application?	If the Registration runs smoothly we expect it to take around 3 months to complete.
How far in advance of my expected Connection or Completion date can I register for the service?	We wouldn't anticipate anyone registering for this service any earlier than twelve (12) weeks at the most in advance of their anticipated Connection or Completion date.
Why do I need to submit a Utilisation Rate at the point of Registration? Can this subsequently be updated?	This is to ensure that all applications going through to completion have a confirmed Utilisation Rate following completion of the onboarding process. Providers can then subsequently change this rate in accordance with the Service Terms up to 16:00 at Day Ahead, for use from 05:00 on the next operational day.

Dispatch Questions

Question	Answer
How will I be informed that I need to reduce my output?	You will be informed via a Stage 1 instruction to your Connection Control Panel (CCP). This will look like any other Stage 1 curtailment signal. The DNO will be recording the reason to ensure you are compensated appropriately.
How long will I have to reduce output to the required level of zero MW?	Please refer to the MWD Participation Guidance October 2022 Document section titled Performance Monitoring
What happens if I ignore the instruction or choose not to reduce output?	As per NGED's standard Connection Control Panel set up, a Stage 1 instruction will trigger active monitoring of the site. Should the site not reduce to the agreed threshold, then the site will automatically escalate to Stage 2. Should that not be adhered to then the DNO reserves the right to open it's breaker on site.
What happens if I don't manage to make the reduction in time or if I do not stay at zero throughout the curtailment period?	Please refer to the MWD Participation Guidance October 2022 Document section titled Performance Monitoring
How long could my output be curtailed / held at zero?	There is no maximum curtailment period for this service – it will be deemed to have ended once the Cease Instruction is issued. Please also refer to the MWD Participation Guidance October 2022 Document section titled Dispatch.

How quickly after receiving an instruction to reduce (Dispatch Instruction) might I then be asked to cease curtailment (ramp my output back up)?	Whilst contractually there is no minimum utilisation period for the service, NGESO will endeavour to ensure instructions are not ceased within 15 minutes of the original dispatch instruction being enacted.
Once I receive a cease instruction can I then begin exporting again?	Yes. This is the point at which the ESO no longer requires the Provider to curtail output and therefore you will be able to increase your output again.
Once I begin exporting again after receiving the Cease Instruction is there a minimum time or volume I need to return to?	No, you can increase your output as desired.

Settlements Questions

Question	Answer
At what point will I start being paid for reducing my output?	Please refer to the examples in Performance Monitoring section in the MW Dispatch Participation Guidance October 2022 document on NGESO Website.
At what point will the payments for curtailing output stop?	Please refer to the Payment section in the MW Dispatch Participation Guidance October 2022 document on NGESO Website.
How often / when will I receive my curtailment payments for taking part in the service?	NGESO will send a Monthly Utilisation Statement to each provider no later than the end of the second month after any instruction was issued detailing the payment due. ESO will issue a self-billing invoice (Credit) to the Provider no later than eighteenth (18th) business day of the second month after an instruction was issued and will issue the associated payment no later than five (5) business days after this. As a provider, it is important (and your responsibility) to ensure that your payment details are correct in SMP.