nationalgridESO

Single Markets Platform Show & Listen Session 15

Workshop date

08 09 22

Facilitators

David Preston - Product Manager

Jayesh Patel - Senior Product Analyst

Stephen Jones - Principal Architect

Agenda

1. Introduction
2. SMP Release 2.0 delays
3. Changes to Future Releases
4. Update on APIs
5. Open discussion - what would SMP users like us to prioritise where possible
6. Feedback

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. **Throughout the session**
   Speak up, think big, raise concerns, be patient, don't use acronyms or inside language.
2. **During activities**
   Ask clarifying questions before we begin, good energy in = good results out.
3. **Remember**
   This session is part of the (good) work. We've never done this before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board

Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out

Scroll the wheel on your mouse or pinch on your trackpad to zoom in/out. When changing devices you may need to check **Zoom Settings** in the bottom right.

The minimap

Track your view of the MURAL and zoom percentage on the minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects

Click an object to select it, hold shift while clicking objects to select more than one at once

Move Objects

After selecting the objects you wish to move, simply drag them to the desired location on the MURAL

CONTRIBUTING

Sticky Notes

Add sticky notes by right-clicking, then selecting **Add Sticky Note** or by double clicking on an empty space or the background.

2 SMP Release 2.0 delays

Latest status of Release 2.0 and reminder of key functionality

30 min

What included in R2.0?

- Unit / Asset versioning (1st iteration)
- User management (including allocation of Super users)
- Internal functionality enhancing sharing of pre-qualification data to downstream systems

Status of R2.0

- R2.0 code has been ready for deployment since late July
- Earlier deployment expectation was communicated in previous Show & Listen event and followed up in industry comms on 02 August
- Delays are linked to other Salesforce projects deployment being prioritised and experiencing teething issues or delays
- Delay has however allowed the account management team to appropriately qualify contacts that are to be identified as super users through the summer leave period
- When we do deploy your Balancing Services account managers will be available to support users as required
- Wider SMP roadmap has been impacted by these delays and prioritisation of emerging tactical requirements

Questions

Feedback

3 Changes to Future Releases

Latest view on Roadmap

5 min

What is impacting the SMP roadmap?

- Recently experienced deployment delays – frustrating, but something we are seeking to address
- Prioritisation of tactical responses to potential winter supply challenges and cost of living concerns
- Demand Flexibility Service for October onboarding (consultation now live) & potential new product for December onboarding

Likely upcoming releases

- We have surrendered 2 releases and have adjusted our imminent release calendar to focus on delivering the following:-

Release	Date	Features
R2.0	Mid Sep 22	Unit / Asset versioning (1st iteration), User Management (inc super user), Pre-qual data integration to downstream system
R2.1	Early Oct 22	Demand Flexibility Service (Winter product), Unit versioning (updates), Reporting , API sandbox?
R2.1a	Late Nov 22	RDP onboarding (Register users, assets & units / Service alignment / price capture & amend), RDP price integration to downstream system, EAC UI POC, Digital signatures (external and internal), Pre-qualification screens (internal), API Sandbox?
R2.1b?	Dec 22 ?	New Service onboarding?

- This is our current plan, which remains subject to change, but this has impacted our ambition to prioritise functionality such as production APIs, further enhancements to asset versioning, dashboard development, service catalogue development etc

Review Questions and seek clarification

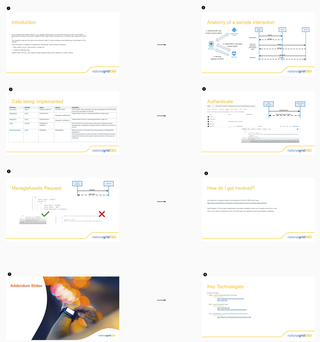
Questions

Feedback

4 Update on APIs

Opportunity to understand the latest status

30 min



Review Questions and seek clarification

Questions

Feedback

5 Open discussion - what would SMP users like us to prioritise where possible

Please share what functionality you would like and the rationale

30 min

Instructions

Please post your wish list within one of the three categories of priority below:

Wishlist

Must

Should

Could

Review Questions and seek clarification

Questions

Feedback

6 Feedback

Opportunity to provide instant feedback

5 min

Please post what we did well:

Please post what we could do better:

Actions