

## ETR Project: Lessons Learnt



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## Background

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- The National Grid internal European Transparency Regulation (ETR) project was initiated in 2010 and the first industry workshop was held in November 2013. The project went live on 5 Jan 2015.
- A significant number of industry parties were affected by the ETR and Energy Market Integrity and Transparency (REMIT) European regulations.
- The project required a high level of team working between National Grid, ELEXON, OFGEM, ENTSO-e and many different service providers
- The timescales to deliver the regulation were very challenging and an extension from 12 months to 18 months was negotiated with ACER and the European Commission.
  - These challenging timescales were a significant factor in the issues encountered throughout the project.

## What did we deliver?

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- System changes and a new system
  - In close collaboration with Market Participants, ELEXON and ENTSO-E, we delivered a new MODIS system, changes to our EFS system, new communication channels for over 60 external users, and links to ELEXON.
  - Publication of around 40 new reports on BMRS in accordance with P291/P295 and onward publication to EMFIP, including external market participant reports for ETR and REMIT
  - Overall compliance with the European Transparency Regulation at go-live on 5th January
  - The new MODIS system provides a platform for development of future reporting e.g. EBSCR (P305)
- We set up a new GB LIO for administering EIC codes for both electricity and gas

# Project Review Activities

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- Several project review activities were initiated
  - Lessons learnt workshop. This was held on 9<sup>th</sup> March in Oxford.
  - A survey was also sent out to ETR stakeholders
  - Internal National Grid workshops
  - Bilateral session with ELEXON.
- Key Themes
  - Engagement and Involvement
  - Roles and Responsibilities
  - Communication
  - Planning and Contingency

## Lessons Learned (Summary)

Theme	Feedback	Future Changes
Engagement & Involvement	<ul style="list-style-type: none"> <li>• Improved influence of ENTSO-e and the requirements under regulation</li> </ul>	<ul style="list-style-type: none"> <li>• National Grid will engage stakeholders at the earliest opportunity to allow stakeholder concerns to be raised at EU level</li> </ul>
Roles & Responsibilities	<ul style="list-style-type: none"> <li>▪ Ensure links between codes processes and project start-up activities</li> <li>▪ Better co-ordination of stakeholder views</li> </ul>	<ul style="list-style-type: none"> <li>▪ National Grid will clarify roles, responsibilities and process ownerships</li> <li>▪ Creation of ELEXON / National Grid steering group</li> <li>▪ Continue to promote JESG forum for collating GB stakeholders' 'key issues' to support DECC in final negotiations with the EC</li> </ul>

## Lessons Learned (Summary)

Theme	Feedback	Future Changes
Communication	<p>Ensure we reach all participants from the outset in each organisation.</p> <p>National Grid to ensure system status is always promptly communicated</p>	<p>A dedicated communications person allocated to each “externally impacting” project who will ensure regular, prompt and structured communications to all affected parties</p>
Planning & Contingency	<p>Engagement phase of project was too late</p> <p>Inadequate contingency planning</p>	<p>Consider working at risk to ensure early engagement</p> <p>Provision of information about progress against key milestones</p> <p>Sufficient contingency solutions identified during planning stage</p>

## Report and summary

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- A report has been compiled which includes all the feedback from the industry workshop in Oxford, the customer survey and the internal National Grid sessions
- The report will be available on our website at:
- <http://www2.nationalgrid.com/UK/Industry-information/Europe/ETR-E-Industry-Workshops/>
- From the key feedback themes summarised here and in the report, we have identified specific areas where we will try to do things differently for future projects.
- National Grid internal lessons are added to a dedicated knowledge management tool which informs all new projects