

Codes, Connections & Operations Seminar Feedback

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GCRP – 21st May 2014

About the seminar

19th March 2014

@

National Grid House

67%

**Legislation
& Codes**

**Operations
(Strategy
& Energy
Balancing)**

**Connections
Process**

**Operations
(Transmission)**

Feedback

What is your role?

Policy	Customer	Ops	Finance	Strategy	Other
12	2	4	0	6	8

How would you rate your electricity industry experience and knowledge on a scale of 1 to 10?

6.7

Which of today's topics did you find most useful?

Legislation & Codes	Connections Process	Operations (Transmission)	Operations (Strategy & Energy Balancing)
4	7	5	13

Feedback

How would you rate each roundtable in terms of it providing useful and relevant information?


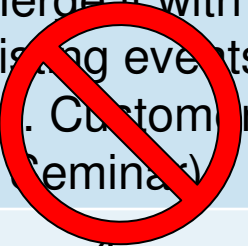
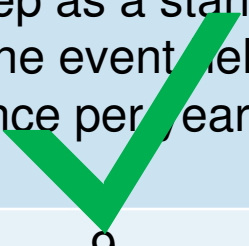
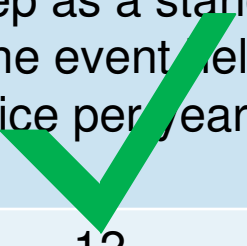
	Legislation & Codes	Connections Process	Operations (Transmission)	Operations (Strategy & Energy Balancing)
Poor	0	0	0	0
Okay	4	3	3	0
Good	8	10	11	10
Excellent	9	6	7	10

Overall, how satisfied were you with today's event?

Very Dissatisfied	Fairly Dissatisfied	Neither Satisfied or Dissatisfied	Fairly Satisfied	Very Satisfied
0	0	0	9	11

Next Steps

How should we take this event forward?

Don't take it forward 	Merge it with existing events (i.e. Customer Seminar) 	Keep as a stand alone event held once per year 	Keep as a stand alone event held twice per year 
0	4	9	12

■ Considerations

- Bigger picture
- Resources