

Administrative changes as a result of GC0072 **Code Governance Review (Phase 2)**



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Update on action from July (3253)

Changes resulting from GC0072

- NGET will undertake the role of Code Administrator and the Code Administrator will be a 'critical friend'
 - A new TNS Operations team will provide a centralised programme management capability to enable consistent implementation of code and framework changes;
 - Provide knowledge around how changes to the GC could potentially have an impact on industry;
 - Provide assistance to small parties & customer representatives interested in the GC Modification Process; and
 - Remove barriers by enhancing market participants access to the GCRP via NGET (earlier discussions to help develop such proposals prior to discussion at GCRP)
- An updated GC Modification Process summary document has been created and will be easily accessible on the new NG website

CACoP (Modification Process)

- The Code Administrator will annually report on Key Performance Indicators (KPIs) including:
 - **Quality of Assessment** - Number of reports 'Sent Back' by the Authority;
 - **Critical Friend** - Number and percentage of survey respondents who stated they were 'satisfied' or better with the assistance offered by the Code Administrator; and
 - **Effective Communication** - Average number of respondents to consultations.
- **Next Steps:**
 - Report back to the GCRP in 6 months with;
 - Improvements that have been made since implementation on the 5th November 2013
 - An update on the TNS Operations set-up including their role, contact details, and forums set-up to help assist small parties & customer representatives

Summary

