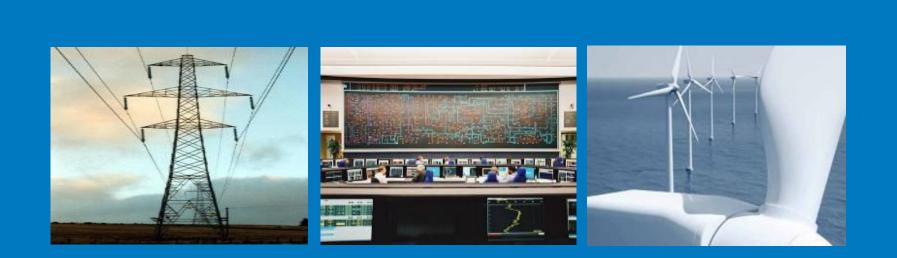
#### Administrative changes as a result of GC0072 Code Governance Review (Phase 2)



Damien McCluskey 20 November 2013

#### Update on action from July (3253)

## **Changes resulting from GC0072**

- NGET will undertake the role of Code Administrator and the Code Administrator will be a 'critical friend'
  - A new TNS Operations team will provide a centralised programme management capability to enable consistent implementation of code and framework changes;
    - Provide knowledge around how changes to the GC could potentially have an impact on industry;
    - Provide assistance to small parties & customer representatives interested in the GC Modification Process; and
    - Remove barriers by enhancing market participants access to the GCRP via NGET (earlier discussions to help develop such proposals prior to discussion at GCRP)
  - An updated GC Modification Process summary document has been created and will be easily accessible on the new NG website

## **CACoP (Modification Process)**

- The Code Administrator will annually report on Key Performance Indicators (KPIs) including:
  - Quality of Assessment Number of reports 'Sent Back' by the Authority;
  - Critical Friend Number and percentage of survey respondents who stated they were 'satisfied' or better with the assistance offered by the Code Administrator; and
  - Effective Communication Average number of respondents to consultations.

#### Next Steps:

- Report back to the GCRP in 6 months with;
  - Improvements that have been made since implementation on the 5<sup>th</sup> November 2013
  - An update on the TNS Operations set-up including their role, contact details, and forums set-up to help assist small parties & customer representatives

### Summary

