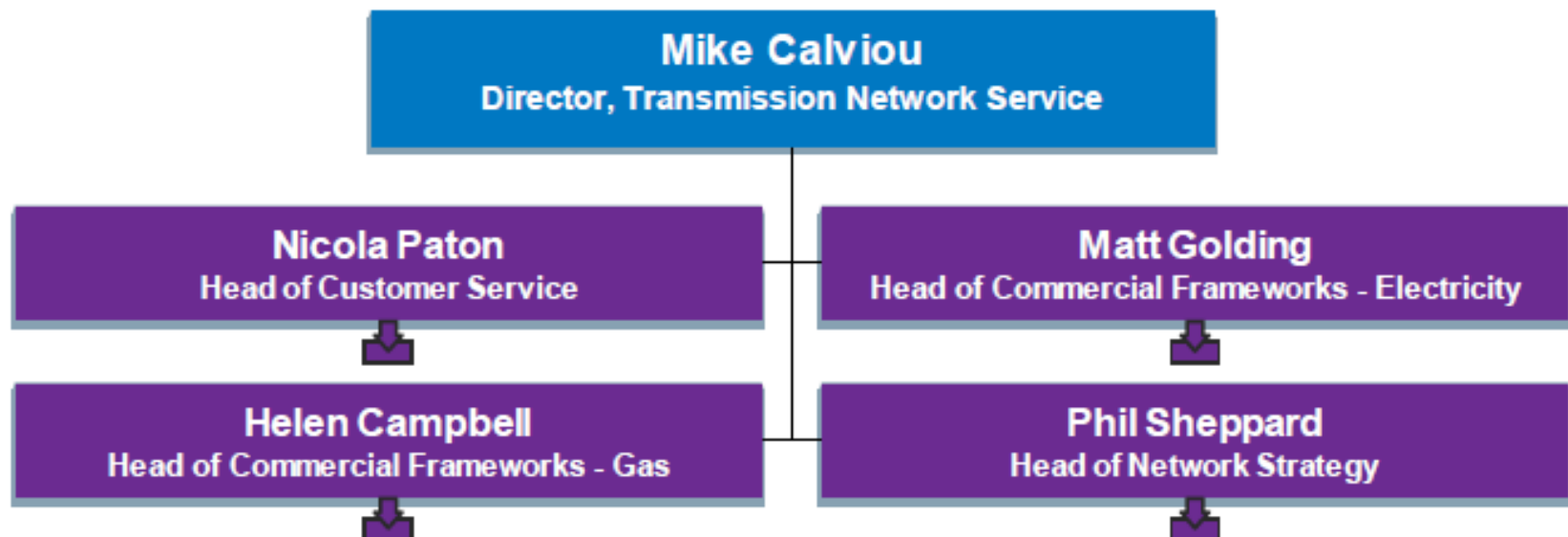


## UK Operating Model

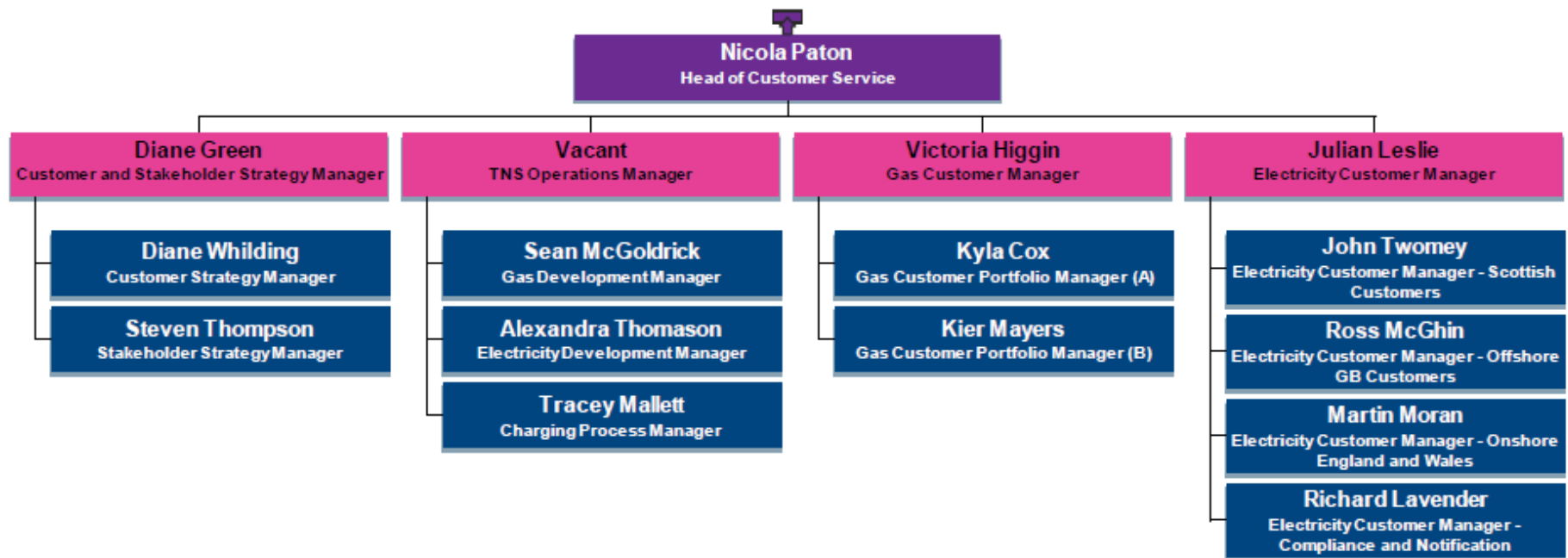
May 2013 GCRP

## Transmission Network Service (TNS)

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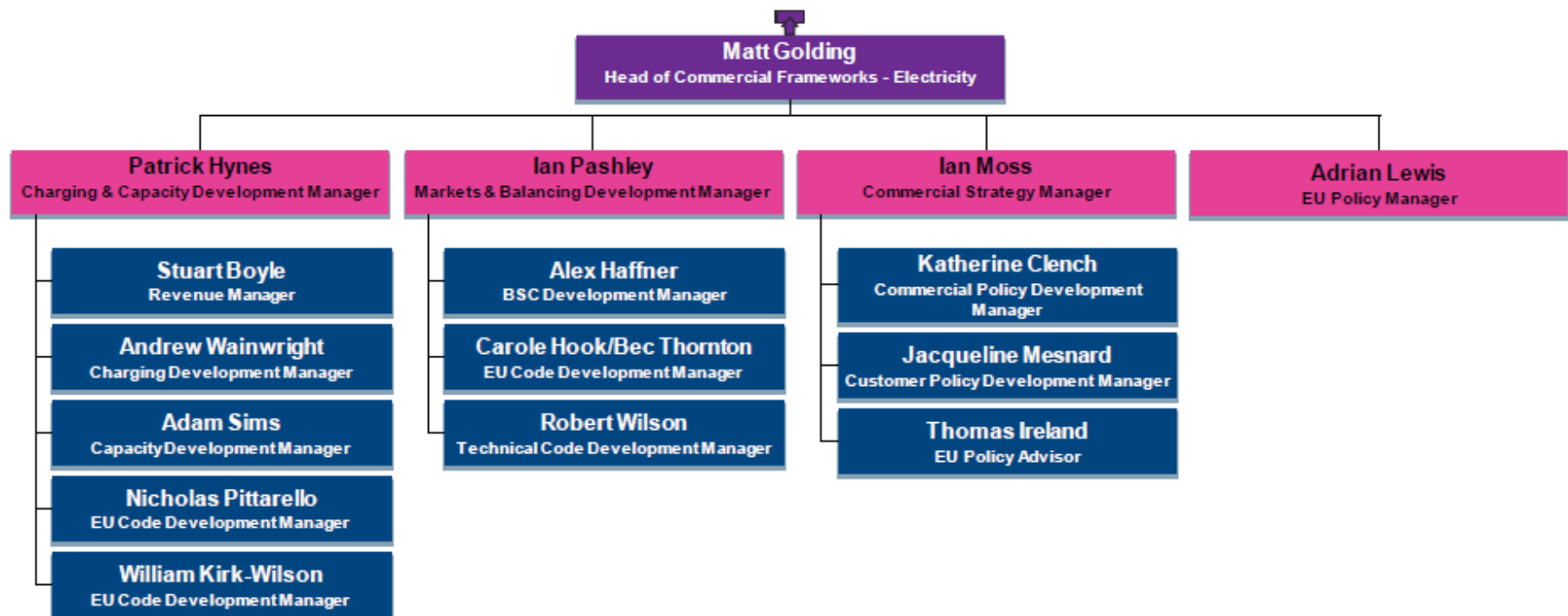


# Customer Service



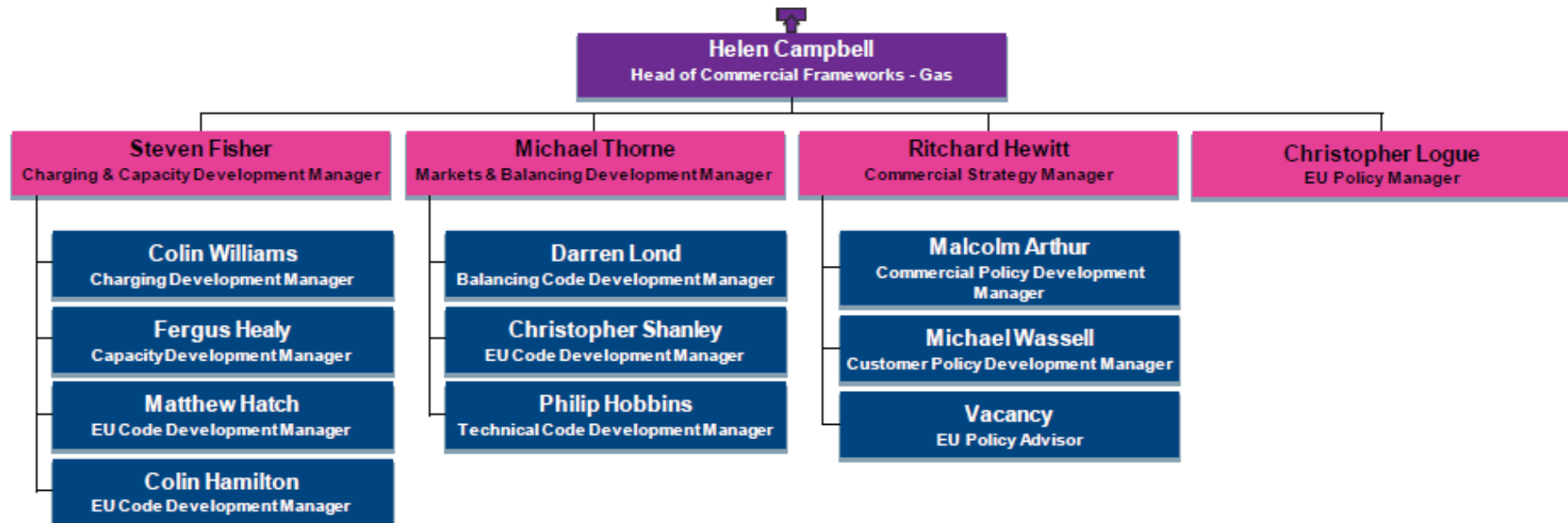
# Commercial Frameworks – Electricity

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# Commercial Frameworks - Gas

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# Network Strategy

