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Customer Connections *Agora*
16 March 2022

Agenda

Introduction

Electricity Customer Connections Team Structure Changes Update

Construction Planning Assumptions

Queue Management

Q&A

Any questions please enter them in the chat. If we are unable to answer today we will provide a response at a future Agora.

Introduction

The Customer Connection Agora's look to:

Provide an opportunity to learn about a variety of subjects from Connection Processes, Connections related Code and Policy Changes , Network Operability, Operational Compliance, Security Statements Cancellation Charges, and more.

Increase the visibility of the Electricity Customer Connections team to our customers, stakeholders, and the wider electricity market.

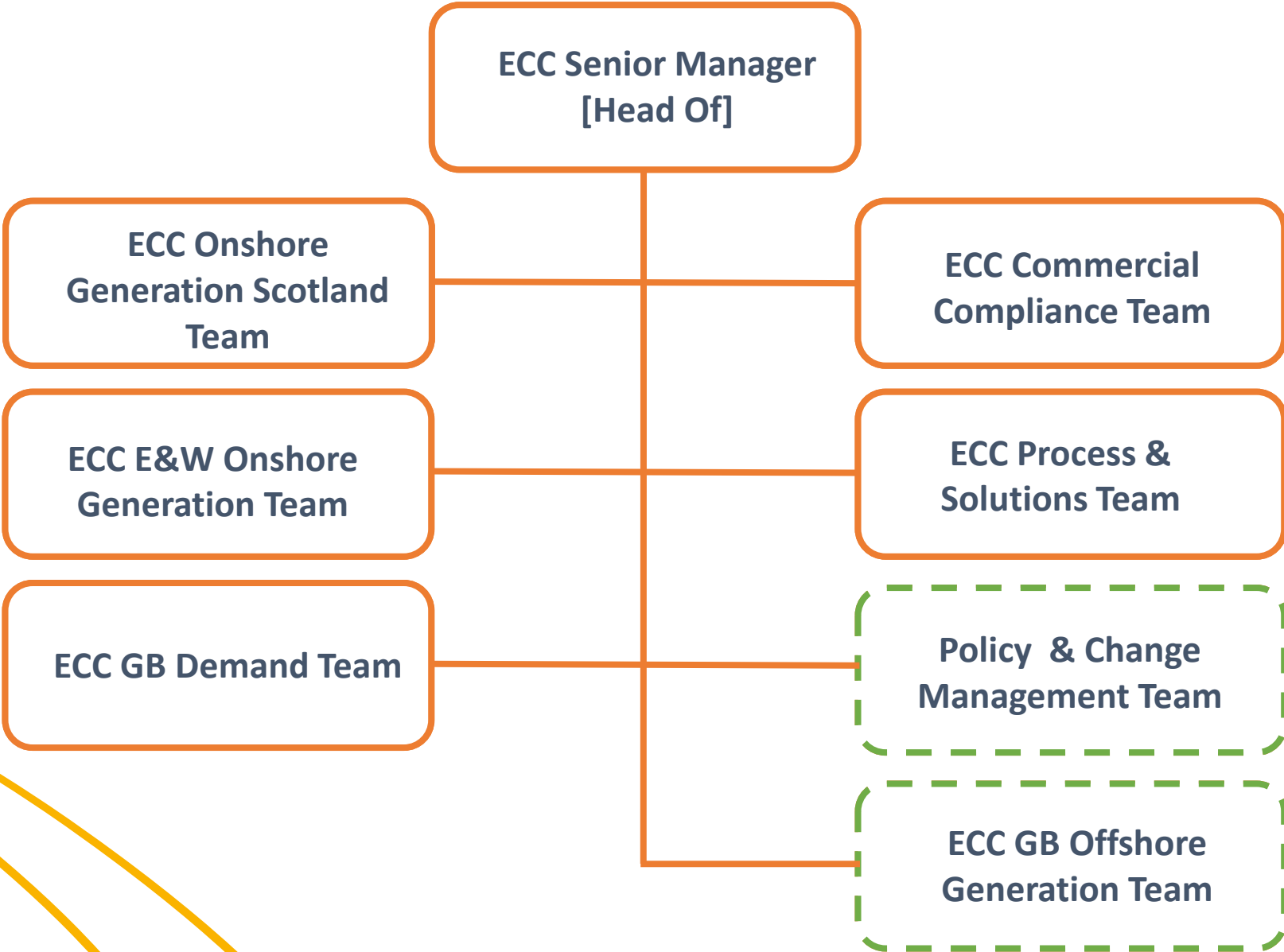
Electricity Customer Connections provide updates via a short presentation as well as encouraging engagement and interaction via a monthly Question and Answer segment.

Susana Neves e Brooks
Head Of Electricity Customer Connections
NGESO



Electricity Customer Connection Team Structure Changes

New Structure to come into effect in April 2022

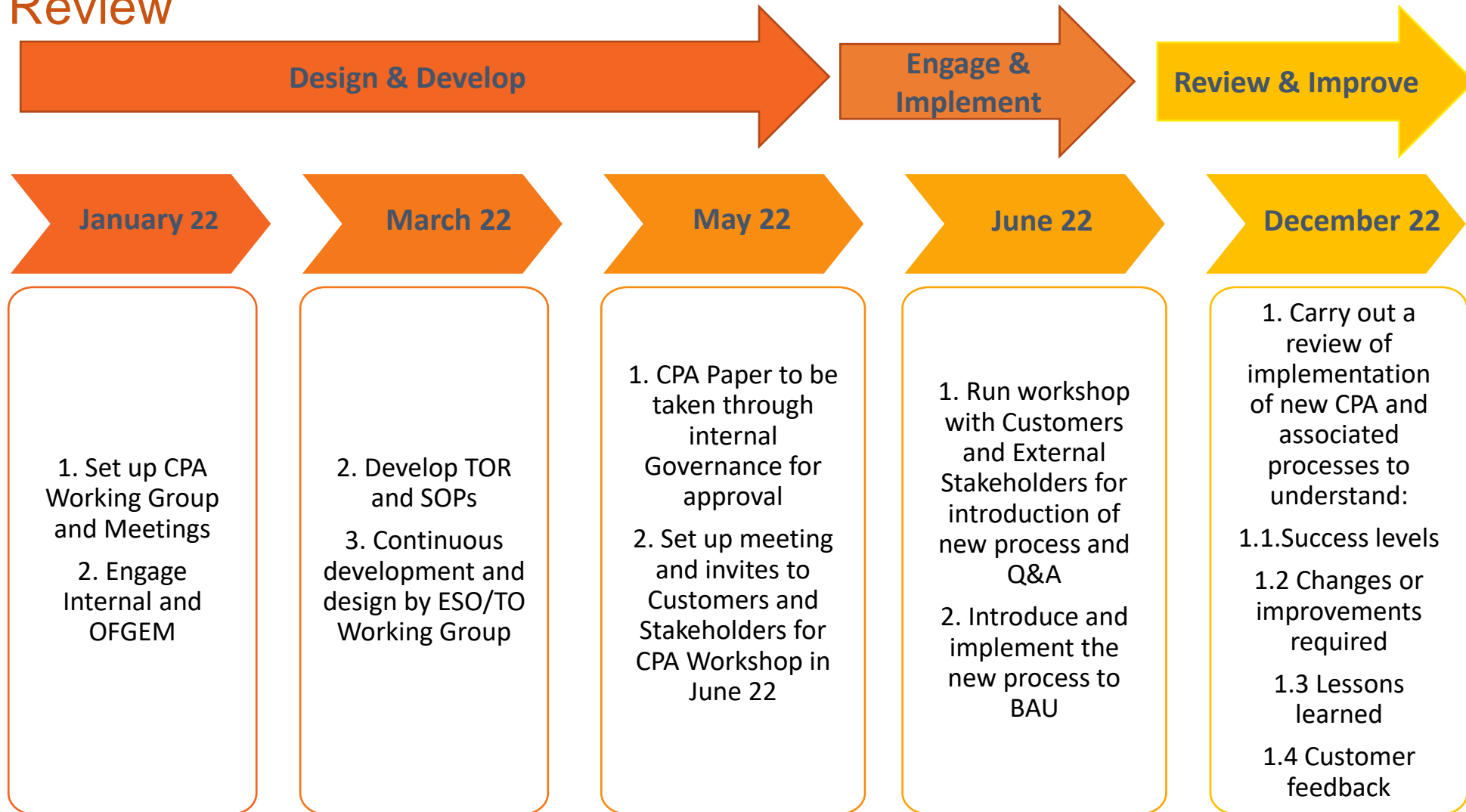


Connection Assessment Improvement Strategy (Construction Planning Assumptions Review)

The purpose of the this review is to:

1. Address the growth in number of transmission connection applications received by the ESO, along with the increase in diversity of technology and growing complexities for assessment of new connections against a busier generation background.
2. Develop a consistent and agreed approach for creating Construction Planning Assumptions (CPAs) that are fit the purpose for all parties including customers.
3. Develop an agreed guidance to facilitate the distinction between Enabling and Wider Works.
4. Develop a process for assessing the connection of Battery Energy Storage Systems .

Connection Assessment Improvement Strategy (CPA) Review



Queue Management



Queue Management

On the 1st of March, ESO issued a communication on our Website that confirmed the decision to Pause the introduction of the Queue Management process to Transmission Connection Applications

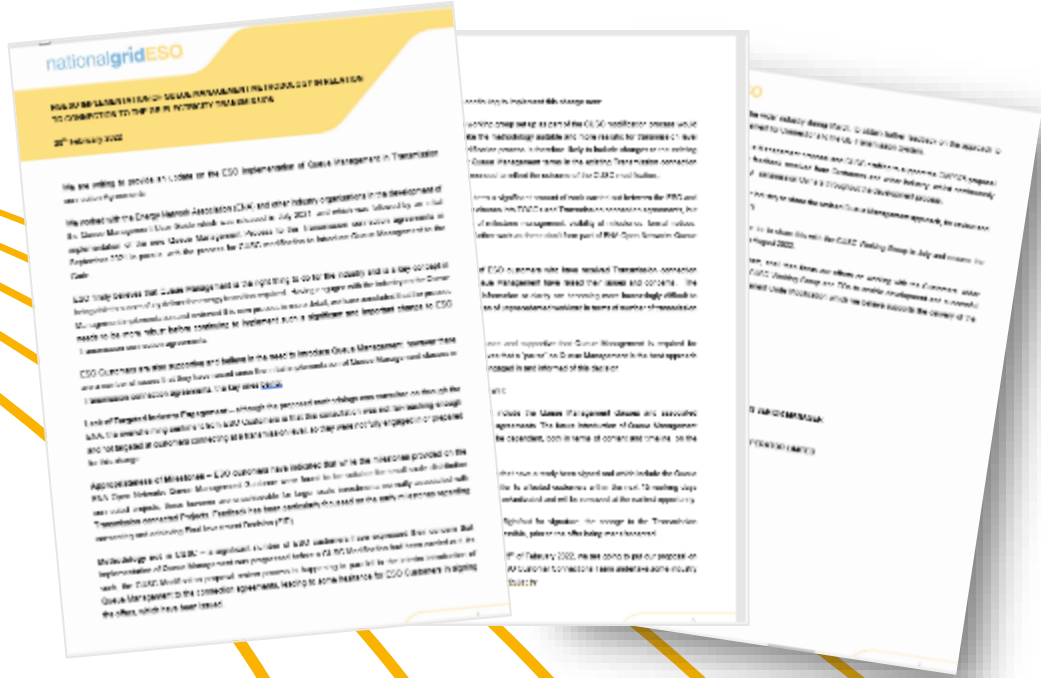
What does this mean:

- ESO still firmly believe in the principle of Queue Management and the requirement for this to be introduced to Transmission Connection Contracts
- Queue Management Clause and Appendices shall not be activated (waiver letter to be issued]
- We acknowledge the feedback received from Customers with regards to the strategy adopted by the ESO for engagement and implementation of the Queue Management Guidance developed by ENA on Transmission Connections
- We are acting also on the feedback from CUSC Working Group, where ESO we asked to take a leading role with regards to review and re-development of the proposal for the CUSC Modification [which acknowledges the feedback from Customers and industry]
- We will engage with Customers and also TOs to enable successful CUSC modification to be completed in a reasonable amount of time so the implementation of Queue Management on Transmission Connections can be resumed to support the energy transition and enabling 100% Renewable Generation Target for 2035 to be met .

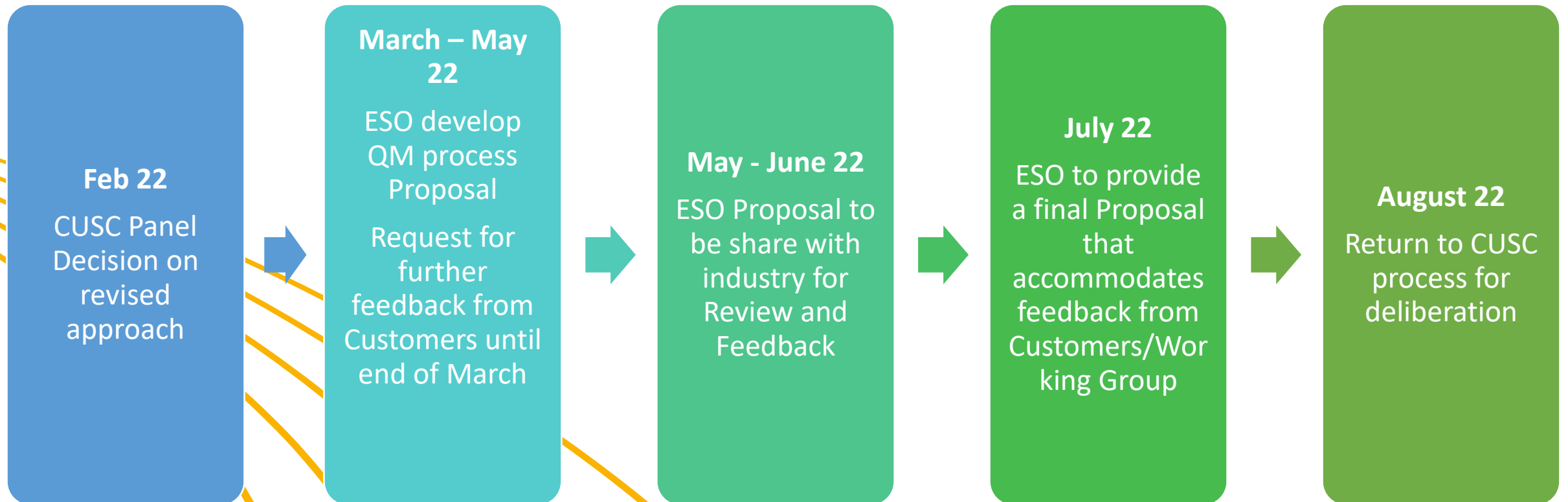
Queue Management



Document Download



Queue Management



Q&A

Please take the time to give us some feedback on today's Agora



Please take the time to give us some feedback on today's Agora



Thank you

Next Customer Connections Agora

20 April 2022