Update on BM System Replacement

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Presentation Outline

- BM system replacement
 - Context.... why replace the system
 - Current work
 - Next steps
- Existing BM system
 - Asset refresh
- Summary



Context ... why replace the system

- Current system approaching end of lifecycle.
- Reliability challenges and supportability
- Industry perception of system being inflexible
 - · Costs and lead times

P219/P220 ≈ £0.5m

- Ongoing / future regime changes e.g.
 - Climate change agenda, leading to evolving generation mix
 - · European legislation, leading to greater convergence

3 times more BM instructions by 2020*

- Potentially serious consequences in future if no action taken now
 - · Replacement with a global best-practice system
 - A superior base for future industry changes

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^{*} National Grid consultation: Operating the Electricity Transmission Networks in 2020

Current Work on BM System Replacement

- Vendor assessment
 - All three vendors are major players in the energy sector
 - Detailed 3-week long sessions held with each vendor



- Initial views on vendor systems
 - Can preserve existing interfaces >>> 'phase 1' changes internal to National Grid
 - Web-based submission of voice/fax data possible
 - Higher availability due to in-built redundancy
 - Control over automated despatch
 - Significant system flexibility for making certain type of changes (e.g. market information reporting)

A flexible 'off-the-shelf' system is the best way forward to meet future challenges in the GB market

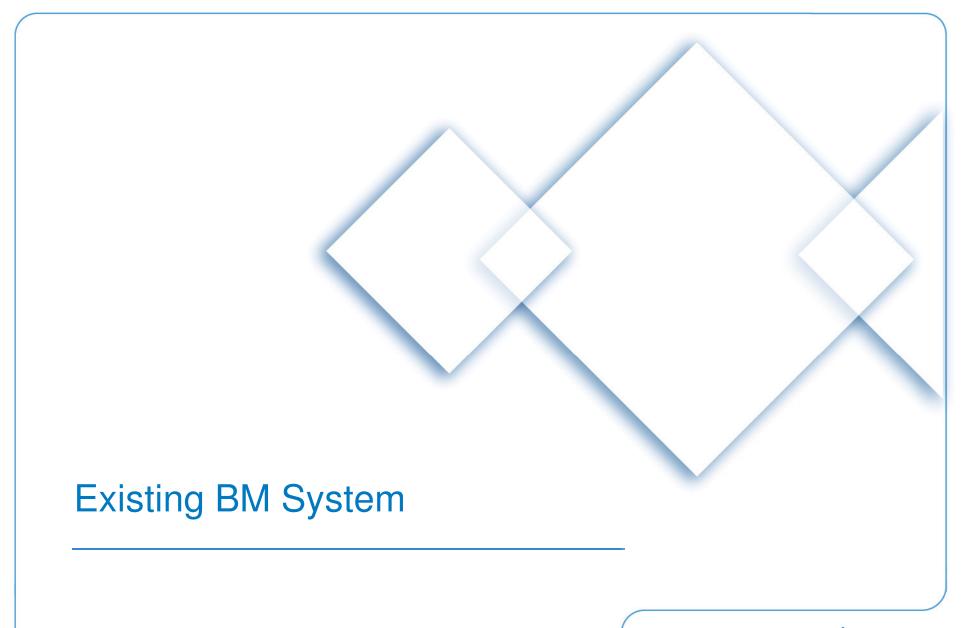


Next Steps

- Continuation of vendor assessment
 - Lessons learnt from initial assessment now feeding into updated system requirements
 - Vendor re-submissions and re-assessment part of normal IS process
 - Feedback from users of vendor systems
- Further industry update after completion of the vendor assessment process (Q1/Q2 2010)
- Further down the line..... implementation
 - Minimal impact on industry e.g. system testing

- Rigorous vendor assessment to continue
 - Balance between parties' requirements and need to deliver fit-for purpose, economic and efficient system





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BM Asset Refresh

Primary focus: Ensure continued system reliability up to system replacement

- Part of National Grid's policy to ensure robustness of its critical network infrastructure
 - Current servers out of manufacturer support in 2010
- Ongoing work
 - Replace current servers with up-to-date, fit-for-purpose, and supported, servers
 - Replace servers for back up system
 - Replace on-site and inter-site cabling and terminal hardware
 - Improved BM outage communications via email
 - Please provide your group email address to ext.bmoutage@uk.ngrid.com.



Summary

 A flexible, fit-for-purpose, economic and efficient 'off-the-shelf' system is the best way forward

Rigorous vendor assessment / system procurement process

Continued reliability of the existing BM system critical

