nationalgridESO

Single Markets Platform Show & Listen Session 3

Workshop date

01 | 02 | 03

Facilitators

Name | Name

Agenda

1. Introduction
2. Registration Demo
3. User Authentication Methods for SMP
4. Principles and Core Concepts
5. Proposed User Roles and permissions
6. Webinar Feedback
7. What other topics are you interested in

Rules

- Pick a your session to participate. Zig-Ag!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. Participant of the session
2. Ask questions, share your thoughts, be patient, don't use acronyms or create language.
3. Scribe - Capture the discussion
4. Ask clarifying questions before we begin, good energy is important here.
5. Facilitator
   The session is part of this ground work. We've never done this before, so we need to be patient and learn from mistakes.

Mural Tips

Zoom
Keyboard Shortcuts
Moving the Board - ⇧ ⎵
Hold down the space bar and hold down mouse button while moving the board, or use arrows.

Zooming in & out - ⇧ ⎵
Scroll the wheel or use mouse or pinch on your trackpad. Alternatively, use the zoom tool in the toolbar or may need to check **Zoom Settings** in the bottom right.

The minimap - ⇧ ⎵
Track your way of the MURAL and make panoramic jumps using the minimap in the bottom right-hand corner.

CREATING
Sticky Notes - ⇧ ⎵
Click on sticky to select tool and either click anywhere to create a sticky or drag and drop.

Move Objects
After selecting the objects you want to move, simply drag them to the desired location on the **MURAL**.

CONTRACTION
Sticky Notes - ⇧ ⎵
Sticky notes, select by right clicking, then selecting **Edit** and **Group**. Alternatively, drawing out a sticky gives us the big diagonal.

Registration Demo

Opportunity to provide feedback on developed screens

Owner

Now moved to next Webinar which is on Thursday 19th November

Questions

Feedback

User Authentication Methods for SMP

Discussion on different authentication preferences

Owner

ASSUMPTIONS

1. All service providers, whether Agents or Market Providers will have access to a Corporate or Personal mobile device (mobile phone/tablet)

Options

National Grid ESO has adopted Multi-factor authentication as it's security standard to safeguard against unauthorised account access for Salesforce

National Grid ESO is moving away from SMS text messages, and phone calls as authentication methods, as these are more easily compromised, and text messages and phone calls can be intercepted.

Authentication Options

Questions

Feedback

I am a market participant or a Corporate or Personal mobile device user, I want to be able to use a mobile authenticator app to access the Market Operator platform, so that I can be confident that my identity is secure and that I can access the platform quickly and conveniently.

Review Questions and seek clarification

Actions

Principles and Core Concepts

Discussion on our proposed thinking

Owner

Principles

1. Single point of entry for NG ESO Balancing Markets
2. Consistent and seamless User Experience
3. Strong foundation to build upon for multiple services
4. Improve visibility of Market Providers portfolio for NG ESO Balancing Markets
5. Central communications and collaboration with the Market
6. Self-service capability is the default standard
7. Asset (sub-units) is the building block of Markets
8. Market Providers have the flexibility to manage their portfolio

Core Concepts

1. Market Providers and Related Entity
   - All market providers will register on the system. "Market Providers" includes any related entities who want to be made aware to NG ESO
   - Agents will initiate the approval process for Related entities to approve an agent to participate in the market on their behalf
   - Related entity will be able to withdraw approval from a particular agent and another agent can then request for approval for a new relationship as an agent.

Clear definitions pls of "Related entity" and "Agent"

What do you mean by a seamless user experience?

Will SMP also be used for BMU registration?

What is the definition of "asset" as opposed to "sub-unit", or are they interchangeable?

2. Asset and Unit Relationship

Asset/ Sub Unit — A single physical connection

Unit — A logical grouping of a single or multiple groups of assets

Data will be collected at the asset/ sub-unit level

3. Asset IDs and Unit IDs
   - Asset/ Sub-unit Ids will be unique and portable
   - Asset Ids will be able to attach to different units for different services
   - Assets will be aligned to units; Units with single assets will be entered once, the unit information will be utilised to replicate into the asset
   - Units will qualify for a service. User will be able to upload evidence for the unit for a respective service.
     Service specific information will be requested at pre-qualification submission to ensure completeness.
   - Units can be amended - changes for assets, capacity; Depending on changes, the units will need to be re-validated for qualification to a service

4. Authorised signatories

Company registration Financial registration Acceding to Service for Pre-qual → Authorised Signatory → Authorised Signatory Validation → Upload Evidence

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Proposed User Roles and Permissions

Discussion on our proposed thinking

Owner

ASSUMPTIONS

1. All service providers, whether Agents or Market Provider will have at least one registered user on SMP and be registered as a Provider on SMP.
2. A user will have the capability to execute actions based on access rights.

Rationale

1. A user must be able to execute the actions they expect to accomplish on SMP
2. Users Must have access based on their roles within their organisation which is registered on SMP as a Market provider

Roles	Responsibilities							
		Read	Write	Read	Write	Read	Write	Read
Admin	Create all roles and permissions	Access Control Lists	Assign Access Control Lists	✓		✓		
Registrant	Create Legal Entity	Read all Legal Entities	Create Legal Entities			✓		✓
Authorised Signatory	Sign Legal Entity Agreement	Read Legal Entity Agreement	Create Legal Entity Agreement	✓	✓	✓	✓	✓
Finance	Create Legal Entity Agreement	Read Legal Entity Agreement	Create Legal Entity Agreement					✓
Access Permission	Assign Access Control Lists					✓		

Questions

Can we go through some examples of the authorised signatory role

Please provide a visual representation of the authorised signatory role, including the relationship between the Authorised Signatory and the Company Representative through the SMP.

Would it make sense that authorised signatory role should be assigned to a user on the SMP, to support the process?

Can you provide examples of multiple roles?

Legal entity creation is a process that is performed by a user who is a member of the Registrant role. Legal entity creation is a process that is performed by a user who is a member of the Registrant role. Legal entity creation is a process that is performed by a user who is a member of the Registrant role.

Should the first user be assigned to the Admin role? Should the Admin role be assigned to the Registrant role? Should the Registrant role be assigned to the Authorised Signatory role?

Review Questions and seek clarification

Actions

Webinar Feedback

Opportunity to create future workshop feedback

Owner

Please post what we did well:

Agree the is good opportunity for the industry to take the lead in developing access control design

Please post what we can do better:

Not a 'Question' but I think it would be helpful to have a glossary with the terms we used and if an where is it?

Actions

What other topics are you interested in

Opportunity to shape future webinars

Owner

Please post topics you want us to cover:

Do we have a dictionary with the terms we used and if an where is it?

Actions