nationalgridESO

Single Markets Platform Show & Listen Session 1

Workshop date

16 09 21

Chair **Facilitators**

Phil Hodgson (Product Manager) | Ian Cooper (Product Owner) | Matthew Wheatley (Analyst)

Agenda

1. Introduction
2. User Volumes
3. Agent / Related Entity interaction
4. Unit / Asset Level onboarding strategy
5. Access to Enduring Auction Capability
6. Testing volunteers
7. Workshop Retrospective

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. **Throughout the session**
   Speak up, think big, raise concerns, be patient, don't use acronyms or inside language.
2. **Before the session**
   Think of any questions before we begin, good energy in = good results out.
3. **Remember**
   This session is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your touchpad to zoom in and out of the MURAL. Alternatively you may need to check **Zoom Settings** in the bottom right.

The minimap
Track your view of the MURAL and zoom percentage in the minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it, hold shift while clicking objects to select more than one at once

Move Objects
After selecting the objects you wish to move, simply drag them to the desired location on the MURAL

CONTRIBUTING

Sticky Notes
Create sticky notes by right-clicking, then selecting **Add Sticky Note** or by double-clicking on an empty space on the background.

2 User Volumes

Agreeing number of users for a Market Provider

10 min

Instructions

From the three options below for User Volumes, please vote your preference.
Next please use a sticky note to add your rationale for your selection.

ASSUMPTIONS

1. Single Sign On will be implemented on SMP.
2. Each Market Provider will have one Admin User and one normal user registered on SMP.

User Volumes Options

1-2 users	3-5 users	6-10 users
Total Number of Votes for 1-2 users =	Total Number of Votes for 3-5 users =	Total Number of Votes for 6-10 users =
Rationale: Votes, Text	Rationale: Votes, Text, Votes, Text, Votes, Text	Rationale: Votes, different shift teams

Decision made = 6-10 users

Questions

3 Agent / Related Entity interaction

Discussion on the proposed process

35 min

ASSUMPTIONS

1. A Market Provider will have at least one registered user on SMP and be registered as a Provider on SMP.
2. An Agent will have at least one registered user on SMP and be registered as a Company on SMP.

Questions

Review Questions and seek clarification

Actions

4 Unit / Asset Level onboarding strategy

Discussion on our proposed thinking

5 min

ASSUMPTIONS

1. Asset is the lowest level of registering the physical asset. (If a unit has only one asset, then the unit will be replicated as the asset).
2. Registration of a Unit and/or Asset is agnostic to the service.

Rationale

1. A provider should be able to choose and allocate assets to a respected trading unit based on the market they wish to participate in.
2. The pre-qualification process will be initiated on the unit once submitted for qualification.

Scenarios

A) New Provider registers new unit and assets.
B) Existing Provider registers new unit and assets.
C) Existing Provider allocates assets to an existing unit.
D) Existing Provider removes assets from an existing unit.
E) Existing Provider submits unit for pre-qualification for a particular service.

Are there any other Scenarios we are missing?

Questions

Review Questions and seek clarification

Actions

5 Access to Enduring Auction Capability

Discussion on the proposed process

5 min

ASSUMPTIONS

1. SMP will link seamlessly to the Enduring Auction Capability.
2. The users authorised for access to SMP will be the ones to access Enduring Auction capability.

Rationale

1. Single user experience to the users across the customer journey.

Questions

Review Questions and seek clarification

Actions

6 Testing Volunteers

Opportunity to support testing

5 min

ASSUMPTIONS

1. Resources required in the month of January and March 2022.
2. 3 day testing period - includes time for access and testing.

Rationale

1. Users can become familiar with SMP.
2. Opportunity to identify improvements for future releases.

Questions

Review Questions and seek clarification

Actions

7 Workshop Retrospective

Opportunity to provide instance feedback

5 min

Please post what we did well:

Great platform for the meetings

Nice whiteboard for getting feedback/making it interactive

Please post what we can do better:

Actions