

## CUSC Key Performance Indicators Quarter 1 2012



## Introduction

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- As part of the Code Governance Review Final Proposals, the Code Of Practice was established. This included a Principle for Code Administrators to report on KPIs
- The KPIs cover two measures:
  - Qualitative
  - Quantitative
- The KPIs are reported to the Panel each quarter, on a retrospective basis
- The KPIs identified in the COP are a minimum requirement and may be expanded

## CUSC Modifications Panel KPIs – Quarter 1

Quality of Assessment				
Measure	Quarter 1	YTD	YTD%	Comments
Final decision by Authority which ACCORDS with Panel Recommendation against the relevant objectives	3	3		CAP189/CMP192/CMP198
Final decision by Authority which CONFLICTS with Panel Recommendation owing to wider statutory considerations	0	0		
Final decision which conflicts with Panel recommendation but NOT owing to wider duties	0	0		
Reports 'sent back' by Authority	0	0		

## CUSC Modifications Panel KPIs – Quarter 1

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Effective Communication				
Measure	Quarter 1	YTD	YTD%	Comments
Average number of respondents to Workgroup Consultation	8.6	8.6	N/A	CMP201, CMP202, CMP203
Average number of respondents to Industry Consultation*	1.7	1.7	N/A	CMP200, CMP204, CMP205
Glossary and plain English summary provided with reports	100%	100%	100%	

\* In the CUSC, 'Industry Consultation' is referred to as the 'Code Administrator Consultation' (Section 8)

## CUSC Modifications Panel KPIs – Quarter 1

Efficient Administration 1				
Measure	Quarter 1	YTD	YTD%	Comments
CUSC Panel Papers Issued*	14	14	N/A	Includes 1 late paper
Late Papers	1	1	7.1%	
Number of Final Modification Report submitted in line with original timetable**	0	0		
Number of extensions to timetable requested	3	3	N/A	CMP200, CMP201 & CMP203
Average business days between standard proposal raised and submitted to Authority***	87	87	N/A	CMP200. Not including CAP189/CMP192/CMP198
Average business days between Self-governance proposal raised and submitted for CUSC Panel decision	45	45	N/A	CMP205

\*Target for publication is 5 Working Days before Panel meeting for Panel papers and 1 Working Day after Panel meeting for publication of final minutes

\*\*Original Timetable as agreed by CUSC Panel

\*\*\* The CUSC defines a Standard proposal as 'neither suitable for inclusion in a Significant Code Review nor meets the Self-governance criteria'.

## CUSC Modifications Panel KPIs – Quarter 1

Efficient Administration 2				
Measure	Quarter 1	YTD	YTD%	Comments
Average business days between standard proposal submitted to Authority for decision and decision published	47	47	N/A	CAP189/CMP192/CMP198
Average business days between Authority decision on standard proposal and implementation	6.6	6.6	N/A	CMP192 was implemented on the Authority decision date
Average business days between Self-governance decision and implementation	0	0	N/A	CMP205 will not be implemented until May 2012
Number of CUSC Modification Proposals progressed through Self-governance*	1	1	20%	CMP205

\*The YTD data for this measure could be affected by the Authority changing the route of a Proposal at a later state prior to the Panel's final determination, or by an appeal which may result in the Authority making the final determination instead of the Panel.

## CUSC Modifications Panel KPIs – Quarter 1

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Implementation Costs				
Measure	Quarter 1	YTD	YTD%	Comments
Number of final CUSC Modification Reports where implementation costs estimates were available for consultation*	NA	NA	NA	
Average Percentage difference between estimated and actual costs	NA	NA	NA	

\*Refers to Central Systems only and therefore may often be Not Applicable .