Contract Feedback Template – Pennine Pathfinder Reactive Service Agreement 2024

## Contract Feedback Process

To help us understand if you have any comments on the standard contract terms (Pennine reactive service agreement) and to help us to deliver this tender, we would like your feedback on our proposed terms. Please send your feedback to us at [box.pennine.tender@nationalgrideso.com](mailto:box.pennine.tender@nationalgrideso.com) using this proforma only, no later than 28 May 2021.

We are not planning to publish the feedback submitted, but will provide a summary of the key themes, along with any proposed changes to the standard contract terms once it has been collated.

These terms have been drafted based on lessons learnt from the Mersey Pathfinder and feedback from the Stability Pathfinders.

Any changes proposed to the *standard contract terms* are subject to acceptance by NGESO who shall not be bound to make any amendments or negotiate any of the changes proposed by the tenderer.

Your comments

## Pennine Pathfinder Reactive Service Contract

The Reactive service contract for the Pennine Pathfinder will cover all of the providers obligations whilst delivering a service, including testing, payment, security, and events of default (some of which include repayments), so please review them thoroughly. We have adapted our standard contract terms with the aim of making them suitably neutral to enable broad participation and to be as stringent as reasonably possible to meet the ESO requirements. Do the terms seem suitably neutral? Do you understand the obligations? Do you have any comments or suggestions on the terms?

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General Feedback

Do you have any further comments or feedback regarding the tender process outlined in the ITT pack?

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