

<b>Meeting Session</b>	Code Administrators Code of Practice (CACoP) January 2019 Meeting
<b>Paper Reference</b>	190129_CACoP Faster Switching Lines
<b>Action</b>	For Discussion and Agreement

## CACoP Faster Switching Lines

This document sets out the SPAA and MRA Code Administrator's response to CACoP actions 05/07 and 06/02, relating to the provision of information regarding Ofgem's Faster Switching Programme, to be used by CACoP members in answering any queries they may receive from code parties regarding Faster Switching and the Retail Energy Code.

### 1. Introduction

- 1.1 Following discussion at previous CACoP meetings, the representatives of SPAA and MRA agreed to formulate a number of 'Faster Switching' lines, for use by CACoP parties in responding to any queries they may receive from their respective code signatories.
- 1.2 The changes required to implement Ofgem's Faster Switching Programme, which include implementation of the Central Switching Service (CSS) and Retail Energy Code (REC), are extensive and will affect a wide range of industry stakeholders.
- 1.3 As such, it is likely that CACoP members may receive queries from code signatories and other interested parties. The below 'lines' are provided to assist CACoP members in answering any such queries and to ensure any responses given by individual Code Administrators are consistent.
- 1.4 In the following section, a brief update on the latest developments within Faster Switching is provided.

### 2. Faster Switching Update

- 2.1 In June 2018, Ofgem issued its governance and regulation consultation together with initial REC drafting. Ofgem host three workstreams in relation to the development of REC; the Design, Regulatory Design, and Commercial workstreams.
- 2.2 In October 2018, Ofgem issued a second consultation which contained the proposed Data Communications Company (DCC) and other industry party licence changes, as well as updated draft REC provisions.
- 2.3 REC Version 1 will include initial provisions and the framework for the commencement and mobilisation of the REC, including, for example, commencement, duration and force majeure provisions, as well as governance provisions and other requirements such as data testing and migration.

- 2.4 REC Version 2 will incorporate provisions for the establishment of the REC Panel/Board, the REC change control process, performance assurance and breach. Version 2 will also contain switching-specific provisions such as registration, entry assessment, service management and enquiry services.
- 2.5 Ofgem intend to direct the code changes required for Faster Switching via Significant Code Review (SCR) and it is likely this will involve SCR changes or other consequential changes to SPAA, MRA, UNC, BSC and SEC. Certain changes, whilst related to Faster Switching, are being progressed outside of the impending switching SCR (e.g. the Joint MDD Migration Working Group, hosted by SPAA).
- 2.6 Any industry parties that have questions or concerns surrounding the Faster Switching Programme should raise these with Ofgem, either via consultation responses or directly with Ofgem's switching team, where there is no open consultation. It is imperative that the industry represent their views to Ofgem if there is a desire to influence the development and implementation of Faster Switching or REC.

### 3. CACoP Lines

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- 3.1 Below are number of specific updates and points that may be used by CACoP members when dealing with queries from code signatories and other interested parties. It is hoped that the below lines are sufficient to answer a broad range of questions, and parties should be directed to the SPAA or MRA Secretariats where they have questions beyond what is covered below:
  - The SPAA Executive Committee (SPAA EC), MRA Executive Committee (MEC) and relevant Code Administrators are working closely with one and other and Ofgem in preparation for implementation of the REC.
  - Ofgem are providing regular updates to both CACoP and the SPAA EC and MEC.
  - Dedicated switching teams from each Code Administrator are working to review the existing drafting of the SPAA and MRA and to create/review/improve the proposed REC drafting.
  - Each Code Administrator is also working to ensure any relevant data is cleansed and migrated in an orderly fashion.
  - Regular updates on progress, issues and timelines are being provided to respective decision-making bodies (SPAA EC and MEC) by both Ofgem and Code Administrator switching teams.
  - Each Code Administrator is engaging closely with industry parties through regular updates and dedicated switching working groups – including the MRA-led Faster Switching Experts Group and SPAA-led RGMA Faster Switching Review Group.
  - Similarly, each Code Administrator is reviewing the consultations issued by Ofgem to ensure potential issues are identified and, where appropriate following discussion with code parties, providing responses to such consultations.
  - There is an expectation that both the SPAA and MRA will close down and consideration is also being given to the orderly closure of each code.
  - It is expected that the SPAA EC and MEC will play a key role in the transition to REC.
  - Existing SPAA and MRA parties will be required to accede to the REC in due course.
  - Ofgem have indicated an intention to undertake the majority of required code changes under Significant Code Review (SCR) powers.
  - Each code's respective decision-making body is ensuring processes are in place to appropriately assess the impact of BAU change proposals raised during the SCR phase.
  - Any enquires should be sent to [SPAA@electralink.co.uk](mailto:SPAA@electralink.co.uk) or [MRAhelpdesk@gemserv.com](mailto:MRAhelpdesk@gemserv.com).

### 4. Recommendation

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- 7.1 CACoP members are invited to:

- **DISCUSS** the contents of the paper, and;
- **AGREE** the above for use in communications regarding Ofgem's Faster Switching Programme.

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