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| **AGENDA ELECTRICITY OPERATIONAL FORUM** | |
| **Venue:** | **Amba Hotel, Charing Cross London** |
| **Date:** | **24th April 2018** |
| **Registration:** | **From 09:20 in the Ballroom** |
| **Start Time:** | **10:00** |
| **Directions:** | <https://www.amba-hotel.com/en/london/charing-cross/location.html> |

| **Electricity Operational Forum** | | |
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| 10:00 | **Welcome and Introduction** | Cathy McClay |
| 10:10 | **Balancing Services Use of System (BSUoS) update** | Mat Hofton |
| 10:45 | **Transparency Update** to include   * Trading * Tendered Services | Rachel Turner and Tom Freeman |
| 11:20 | **Break** |  |
| 11:40 | **Summer Outlook** | Audrey Ramsay |
| 12:10 | **New Incentive Arrangements** | Carol Carlin |
| 12:30 | **Industry update** | Cathy McClay |
| 12:45 | **Questions for the panel and introduction to Query Clinic** |  |
| 13:00 | **Lunch** | **Ballroom Balcony** |
| 14:00 | **Query Clinic**  **Group Sessions:**   * Innovation * Response and Reserve Roadmap * Network Options Assessment Developments   **One-to-One Sessions:**   * Contracts * Settlements * Trading |  |
| 15:30 | **Depart** |  |

Once again we will be using the **Sli.do** feedback tool. Your views will be captured in real time and you will be able to submit a question on the day via Slido - in advance of the final Q&A session.

In order to participate please save the Slido App [www.slido.com](http://www.slido.com) to your device – i.e. smart phone or tablet and when prompted type in the relevant event id - **Event id: # D263 -** and then click to Join Event.

Please note that this facility will only be available on the day during the actual Forum – we hope that you will take the opportunity to provide your feedback in real time on the day.