Customer Demand Management

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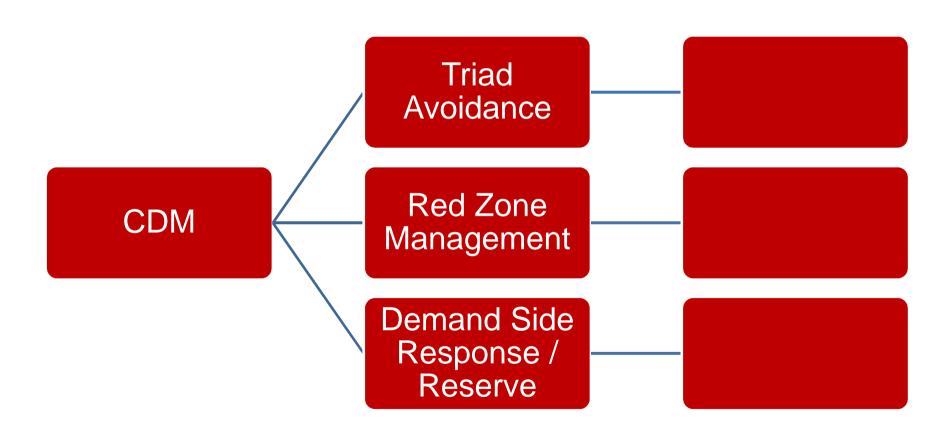
What is CDM

How we forecast CDM

How we estimate actual CDM

Review of year to date

What is CDM



What is CDM

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Red Zone Management

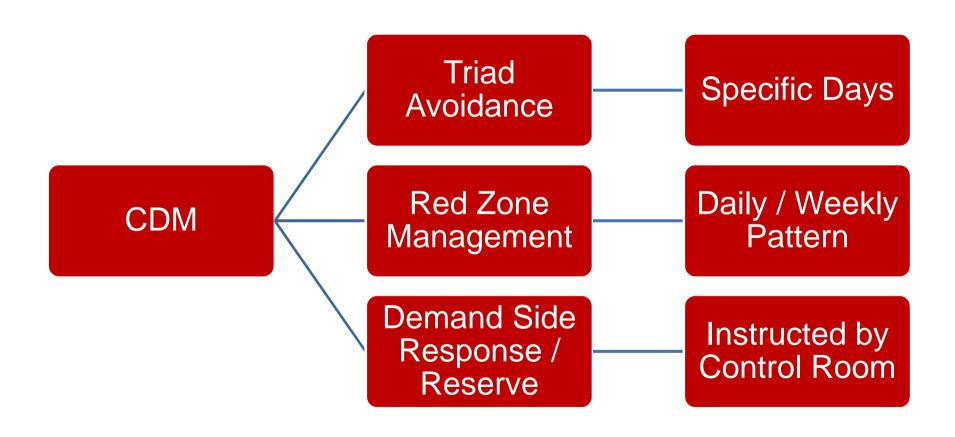
DNO Distribution Use of System (DUoS) charges make up around 12% of electricity costs for Industrial and Commercial customers.

Charges are based on Red, Amber and Green Time Zones. Red Zone is typically weekday 1600 – 1930.

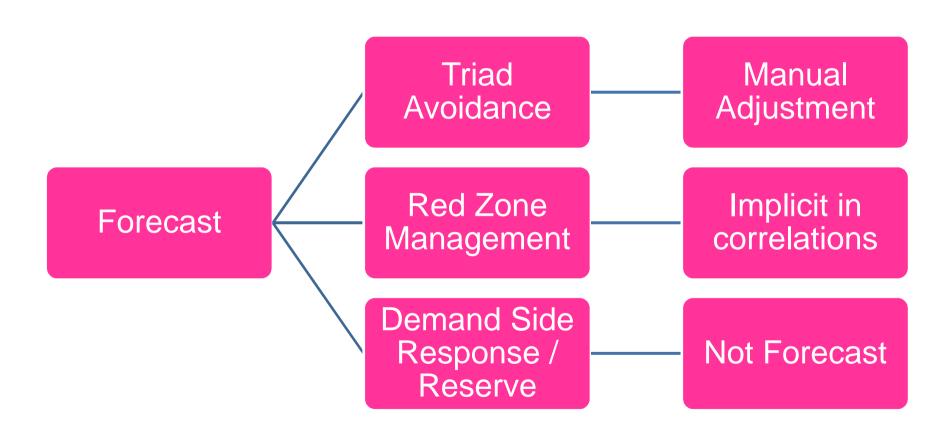
Charges in the Red Zone are significantly higher than in the Amber and Green Zones.

Charges are intended to restrict peak time usage of half hourly Industrial and Commercial customers.

What is CDM



How we forecast CDM



How we forecast Triad Avoidance

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Day - 1

- Initial forecast at 1700 based on demand forecast
- Not included in published forecast

Day - 1

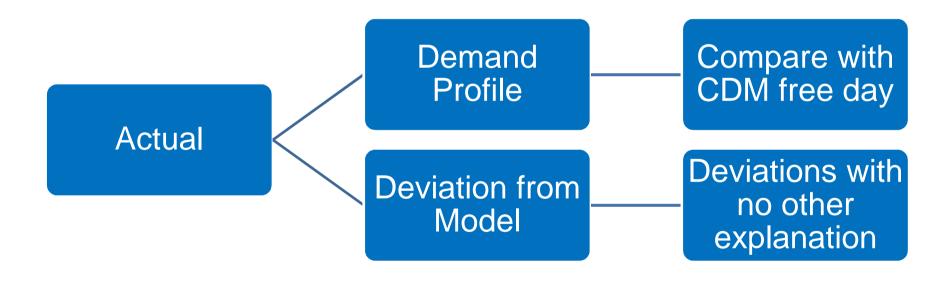
- Forecast updated based on DP
- Included in BM Reports from 2100

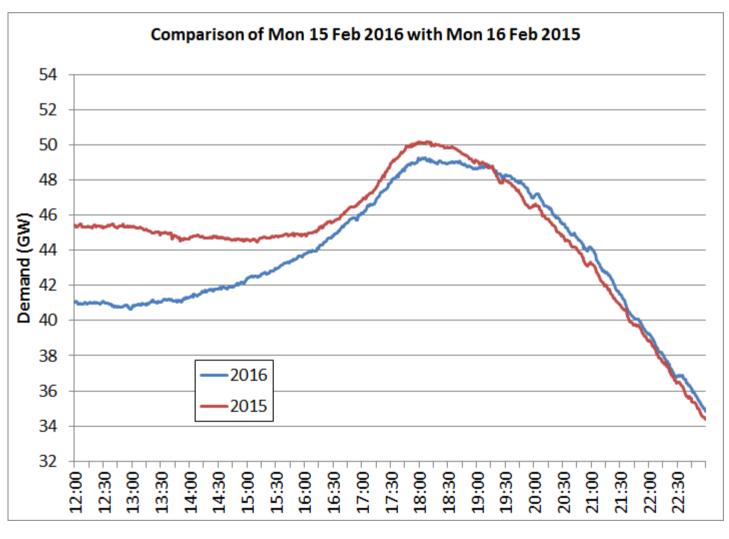
Day

 Updated in morning following receipt of Triad Warnings

How we forecast Red Zone

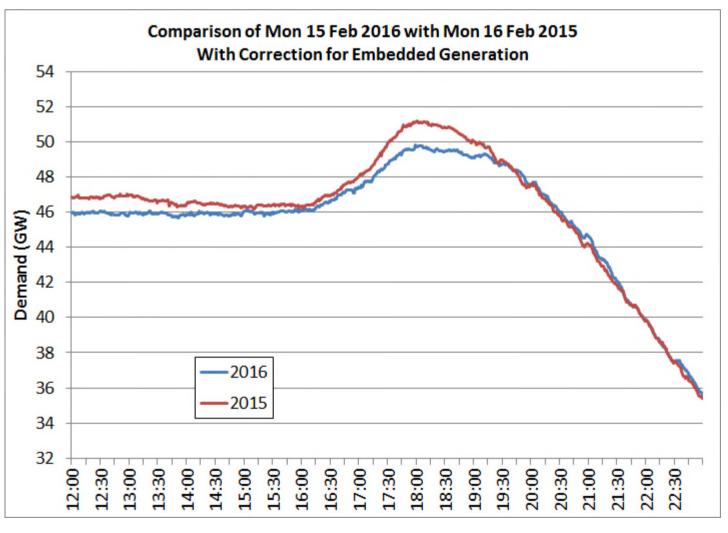
- National Grid has no visibility of behaviour of DNO customers
- Demand forecast based on correlations over last three / four years
- Correlations include behaviour of DNO customers
- Assumes small changes in behaviour and volume year on year



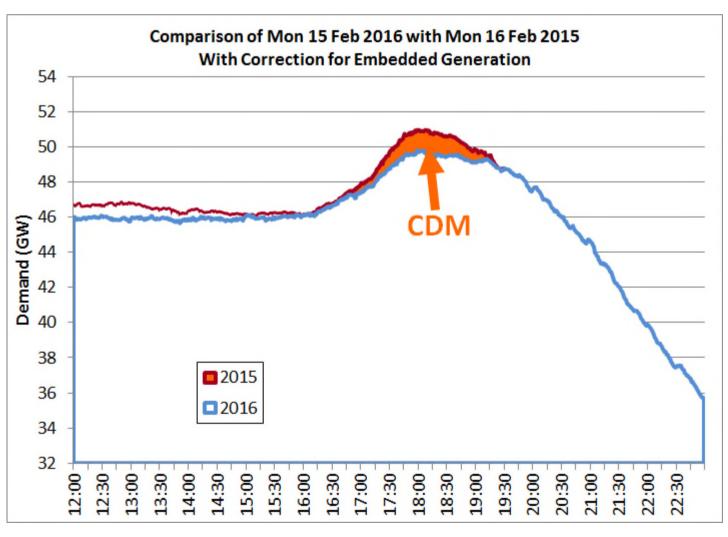


- Compare profile with equivalent day
- Triad
 Avoidance
 profiles flat
 over DP

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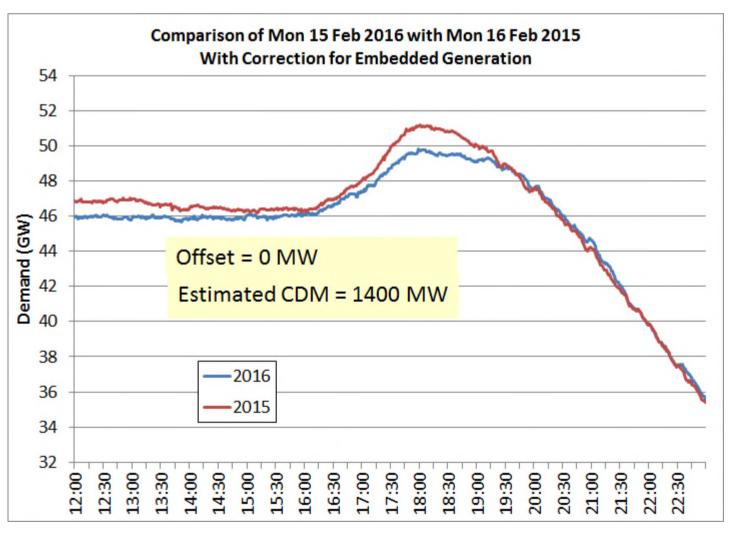


 Adjust profiles for embedded (wind and PV) generation



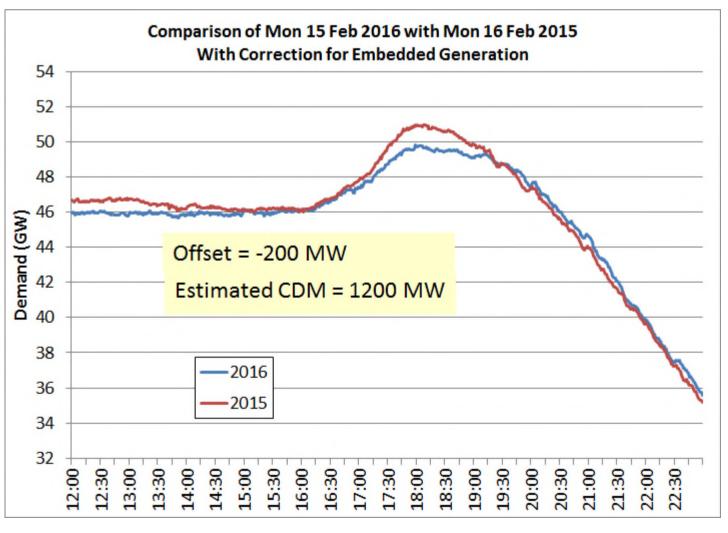
 Difference in profiles can be attributed to Triad Avoidance

national**grid**How we estimate actual Triad Avoidance

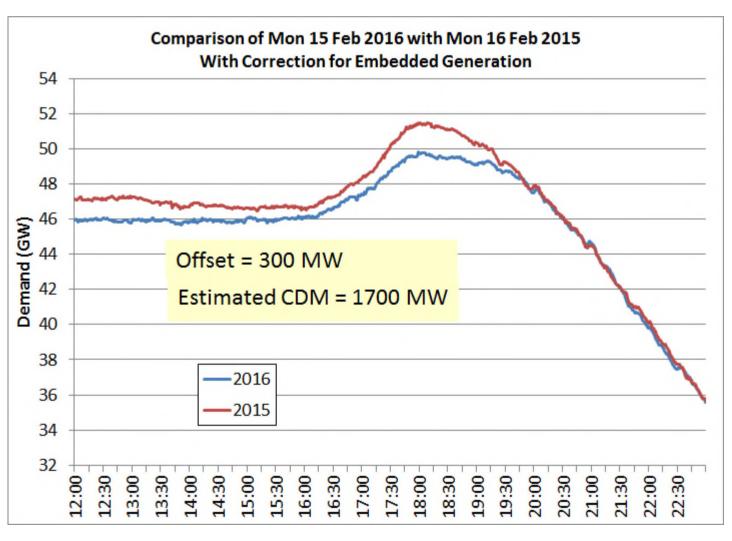


Offset
 historic day
 profile to
 match
 observed
 profile as
 closely as
 possible

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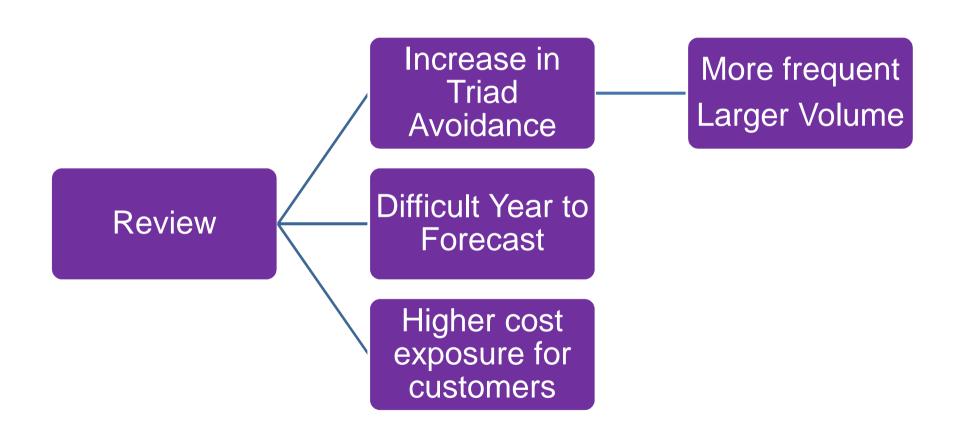


Can be hard to judge best fit



- Combine values from profile comparison with value from model deviation to estimate actual Triad Avoidance
- Art not science!

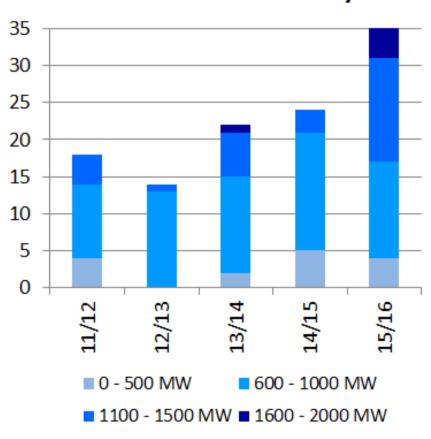
Review of Year to Date



Review of Year to Date

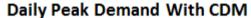
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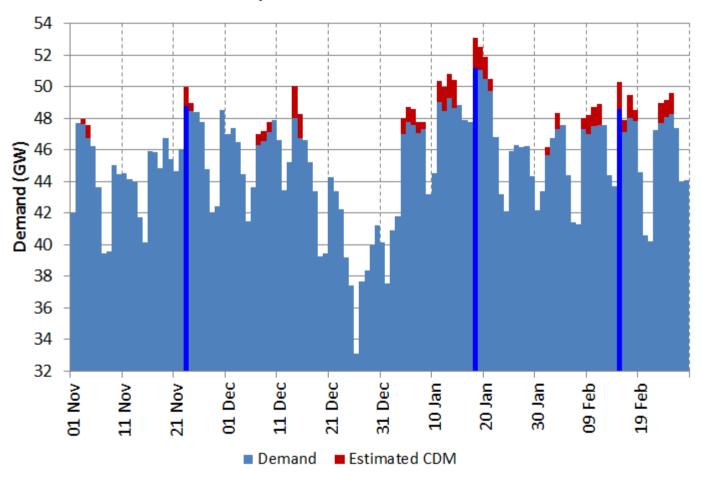
Number of CDM Events by Year



- CDM (Triad Avoidance)
 events increasing in
 number each year
 - 35 Events this year, up from 24 last year
- Events also increasing in magnitude

Review of Year to Date





- TriadAvoidancehas reducedpeak loadson system
- Similar
 demand
 levels across
 winter lead
 to several
 periods of
 Triad
 Avoidance

Conclusion

- Abnormally warm weather increased difficultly in forecasting Triads
- Increased cost exposure to Triads for customers / large savings for those who get it right
- Triad Avoidance seen more frequently and at higher volumes
- Triad Avoidance lead to reduced peak loads on system

